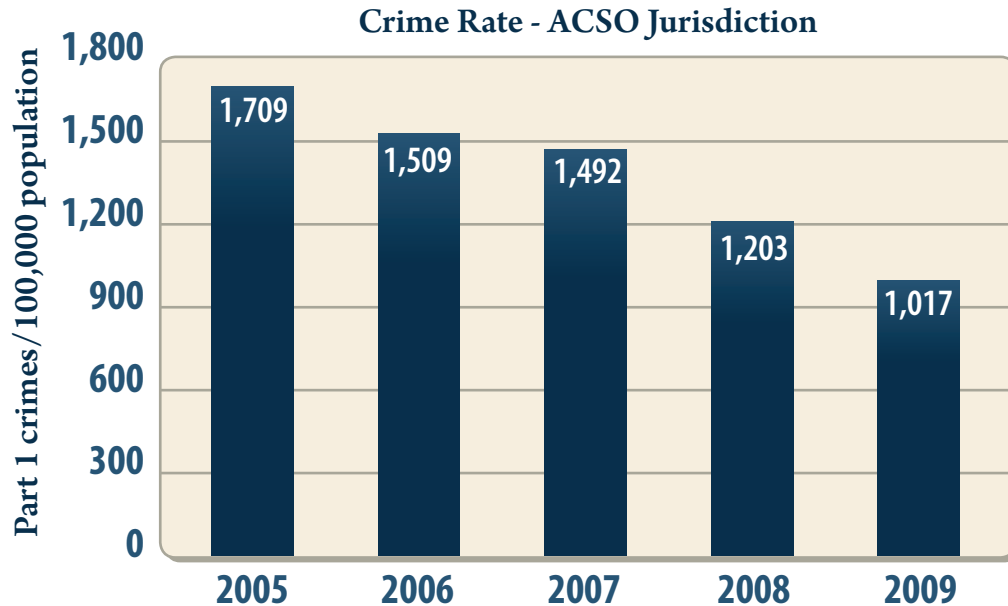


2009
ANNUAL REPORT

We make safer places for you to live, work and play.



The mission of the Ada County Sheriff's Office is to make safer places for you to live, work and play. As we work to accomplish that mission, members of our agency are guided by a strong set of principles, or values.

In 2009, we redefined our agency values to set clear expectations for each member of our agency. These values help guide our interaction with each other and with you.

Integrity - People can trust us to always do the right thing – both personally and professionally.

Service - We care about the people we serve and always try to help them.

Dedication - We are expected to work harder and “go the extra mile” for each other and members of our communities.

Attitude - The positive way we interact with others and approach our responsibilities makes all the difference in the world.



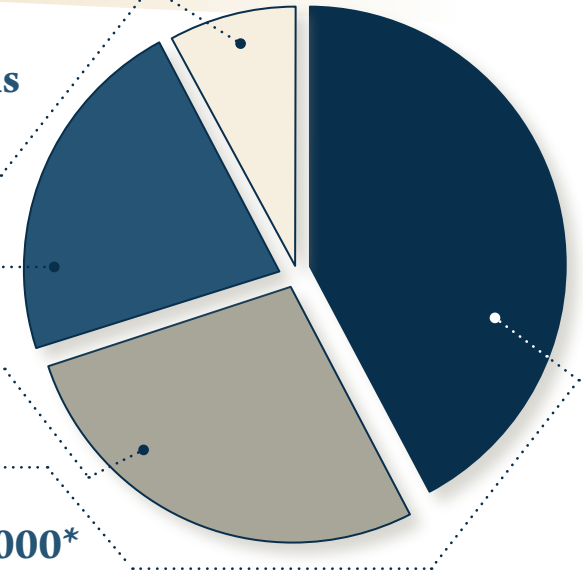
SHERIFF GARY RANEY

Partnering with our Community



2009 Volunteer Contributions

- Explorer Program 8%
- Internships 22%
- Reserve Deputies 28%
- Volunteers 42%



11,000 hours valued at \$143,000*

** Minimum financial value calculated as \$17.85/hr for Reserve Deputies and \$11.00/hr for all other volunteer contributions.*

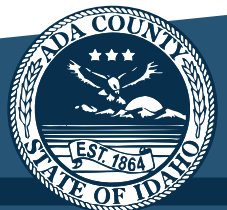


MAJOR RON FREEMAN
ACSO Chief Deputy

Our Volunteer Program allows members of our communities to give of their time and talents to help further the mission of the Ada County Sheriff's Office. These volunteers provide additional resources to the agency while learning about law enforcement and community service.

Reserve Deputies complete a rigorous Reserve Academy and perform many of the same duties that paid deputies perform including responding to 911 calls, traffic patrol stops and working in the jail. The **Explorer Program** is a great way for young people, age 16-21, to explore various law enforcement careers by working alongside ACSO deputies while **Internships** provide college students a hands-on education about law enforcement while earning school credit.

In 2009, volunteers contributed to nearly every area of our organization - researching recidivism rates in our Crime Analysis Unit, designing educational billboards, screening inmates for mental health issues and conducting boat inspections with Marine Patrol.



Providing Distinguishable Service



Keeping our communities safe takes a strong partnership between people and the police. Our deputies are encouraged to get to know you, listen to your concerns and get you involved in the solution.

North and South Ada County have become geographically separated from one another over the past few decades. We see different crimes and community concerns in each.

As part of our dedication to problem-oriented

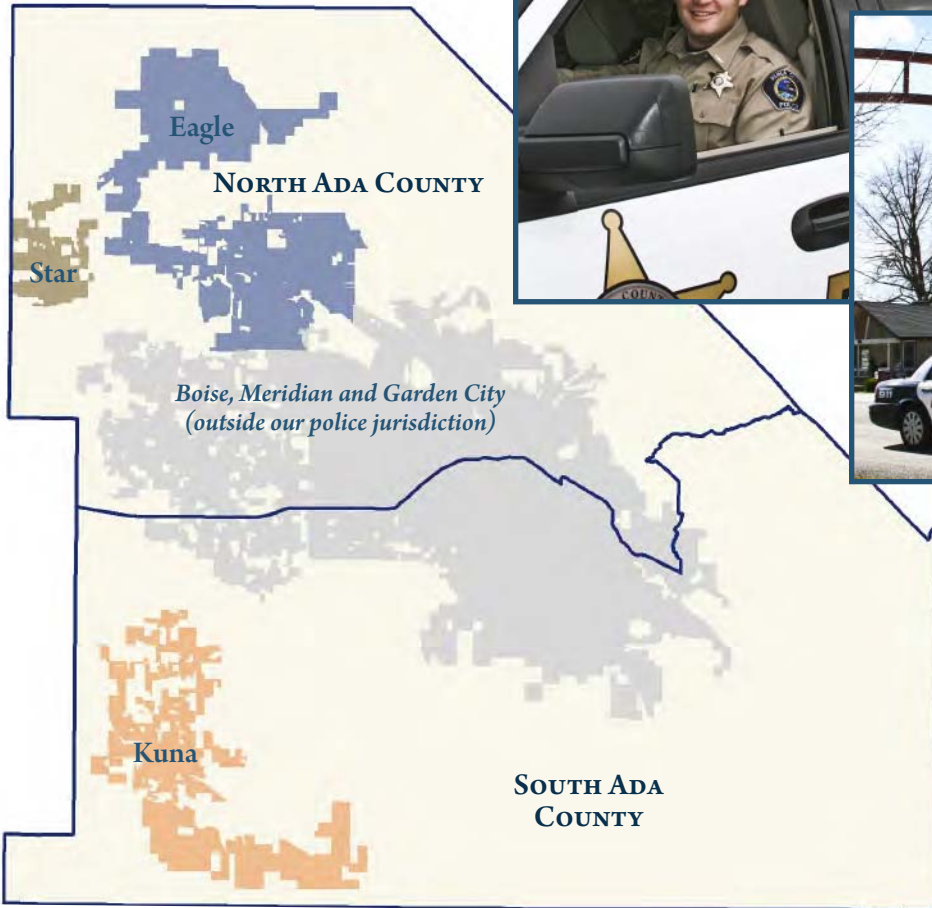
policing, we realigned our patrol and investigative units into North and South Divisions. This allows us to team patrol deputies and traffic enforcement officers with juvenile crime, property crime and narcotics detectives. The teams work together to solve concerns specific to the neighborhoods where they are assigned.



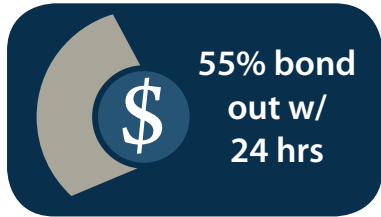
CAPTAIN RANDY FOLWELL

Police Services

Patrol
Criminal Investigations
Crime Lab
Civil Enforcement
City of Eagle, Kuna & Star Police



13,600 people booked into Ada County Jail (3,600 repeat offenders)



BOND AMOUNTS

27% <\$500
 52% \$500 – 1,999
 20% \$2,000 – 49,999
 1% \$50,000+

Average length of stay = 36 days (2 days longer than in 2008)

Most Common Charges = Probation violations, failure to appear for court, assault offenses, DUI and traffic offenses



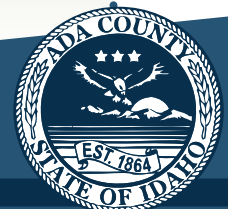
CAPTAIN LINDA SCOWN

The Ada County Jail housed an average of 879 inmates a day in our main facility in 2009, a 2% increase over the year before. We actually booked fewer individuals into the jail this year, so the increase in daily population was due to a small increase in the average length of stay for inmates. We saw the number of inmates with high bond amounts increase so we believe some of them may have had difficulty accessing the money needed to bond out.

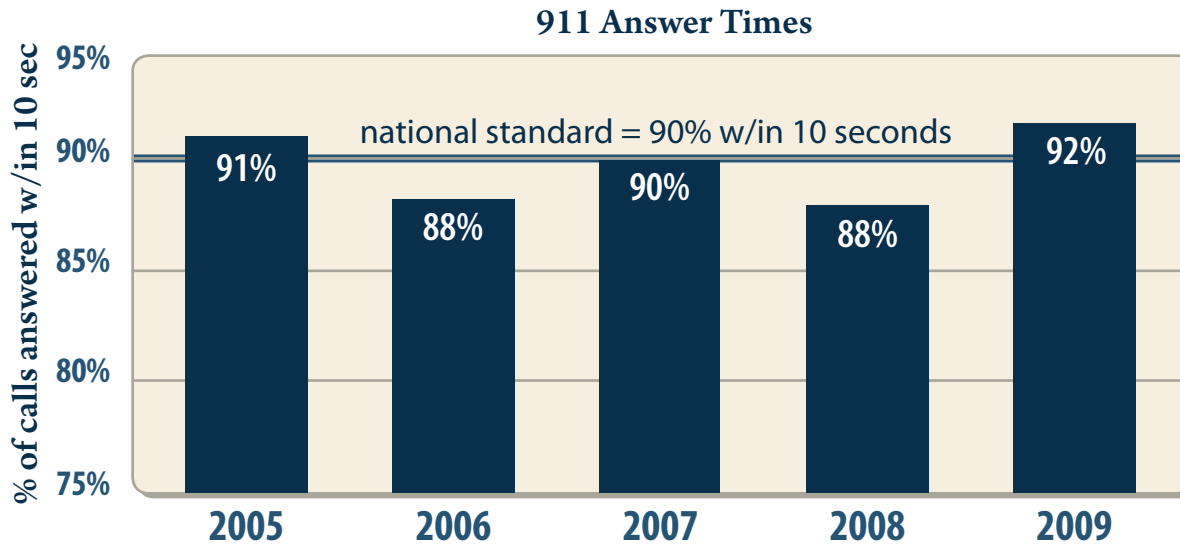
Jail and Court Services

- Jail Security Teams
- Jail Support Services
- Court Transport
- Health Services
- Inmate Programs
- Alternative Sentencing

Another concerning trend in our jail population is an increase in inmates classified as “high security risk”. We’ve seen a 42% increase in our high-risk population in just three years. To maintain the safety of jail staff, the public and other inmates, those classified as high-risk require segregated housing and additional security when being transported to court or medical appointments.



Reducing the Impact of Crime



Ada County Sheriff's Dispatchers answered 450,000 calls into the Emergency Communications Center in 2009.



CAPTAIN MICHAEL LAKY

Communication and Information Services

Dispatch
Records
Property & Evidence
Driver's Licensing
Emergency Communications Support

We continually look for ways to improve efficiency, accuracy and customer service within our agency. In 2009, we improved our training program for new dispatchers, adjusted scheduling to better allow for more dispatchers during times of heavy call volumes. We also worked with first-line supervisors to clarify their important role in the success of the Emergency Communications Center.

As a result of our changes, dispatchers are able to respond to calls more quickly - answering 92% of 911 calls within 10 seconds! All of our dispatchers are now Emergency Medical Dispatch certified, able to help save lives by talking people through CPR and other medical support until emergency responders can get there.



DIRECTOR KELLI BOLICEK

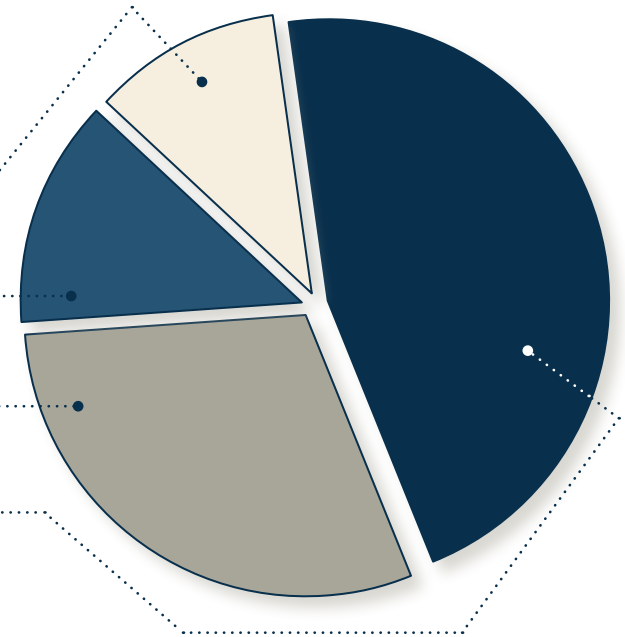
Administrative Services

- Finance & Budgeting
- Human Resources
- Planning & Research
- Fleet Maintenance
- Victim Services
- Training / Administrative
- Investigations

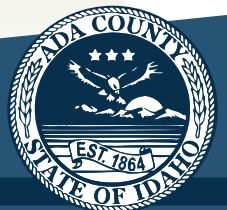
Sheriff's Office Budget FY10

- Administrative Services 11%
- Communication Services 13%
- Police Services 30%
- Jail & Court Services 46%

Total = \$ 47,526,235



The tight economy challenged us to improve the efficiency of our operations, even as the need for law enforcement services is increasing. Because of small changes made in nearly every area of the agency, we were able to trim \$3 million off our 2010 budget. We transferred some essential job duties to professional staff, keeping commissioned deputies in critical security roles for which they have specialized training. This proved helpful in the jail where we have an increasing need for deputies to transport inmates to and from court and outside medical appointments. We also combined several positions, reduced overtime, expanded our volunteer and internship programs and realigned police services for a smarter use of resources.



Measures that Matter

	2007	2008	2009	Target	Met?	
Number of Group A NIBRS crimes per 1,000 population	36.2	29.0	26.0	≤ last year	√	
Percent of cases solved for Group A NIBRS crimes	47.3%	54.8%	52.8%	≥ last year		
Residents rating the level of crime in their neighborhood as low or very low	-	88%	-	≥ 85%	√	
Percent of 9-1-1 calls answered within 10 seconds	90%	88%	92%	≥ 90%	√	
Patrol response time to critical emergencies from dispatch to arrival (min:sec)	5:10	4:58	4:50	≤ 5:00	√	
Average service time for all civil documents (days)	Personal Service	17.3	16.0	14.1	≤ 15.0	√
	Mail Service	6.6	5.7	3.9	≤ 5.0	√
Incidents of inmate-on-inmate physical violence in Ada County Jail (number per 10,000 inmate days)	2.6	2.9	2.7	≤ 2.5		
Percent ontime well-being checks of inmates in the Ada County Jail	Medical Unit	94%	92%	94%	≥ 90%	√
	Close Custody	90%	91%	93%	≥ 90%	√
	Medium Custody	95%	94%	96%	≥ 90%	√
Error-free inmate release rate from Ada County Jail	99.96%	99.98%	99.95%	≥ 99.99%		



Measures that Matter

	2007	2008	2009	Target	Met?
Percent of ACSO police reports entered into our Records Management System within 3 days of receipt	82%	80%	87%	≥ 90%	
Average customer wait time for a driver's license (min:sec)	22:52	17:14	13:30	≤ 10:00	
Residents rating our overall services as good or excellent	-	91%	-	≥ 90%	✓
Employees who report being satisfied working for the ACSO	93%	93%	94%	≥ 90%	✓
Retention rate of newly hired employees at 9 months	80%	84%	-	~85%	✓



ADA COUNTY SHERIFF



contact us:

Ada County Sheriff's Office

7200 Barrister Drive
Boise, Idaho 83704

(208) 577-3000
www.adasheriff.org

