

ADA COUNTY SHERIFF



2008 ANNUAL REPORT

ADA COUNTY SHERIFF

Measures That Matter

Making safer places for you to live, work and play.

To accomplish our mission of making safer places to live, work and play, members of the ACSO focus on these four key areas.

Reduce the Impact of Crime

Whether it's responding to a call for help, bringing a criminal to justice or helping a victim understand the court process – our primary responsibility is to be there when something bad happens with a commitment to making it right.

Keep People Safe

The best defense against crime is awareness in our community. We partner with neighbors, organizations and other law enforcement agencies - using education and information to prevent crime and increase your sense of security.

Provide Distinguishable Service

We know that your time is important to you. From records to licensing to patrol and the jail, we are committed to providing the best service possible to every member of our community.

Manage Our Business Well

Along with providing excellent law enforcement services in our communities, we are also committed to being efficient which includes hiring the best employees and making the most out of taxpayer dollars.

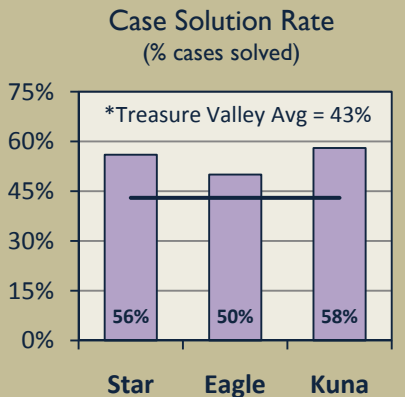
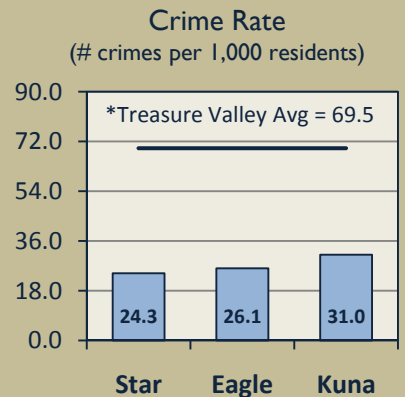
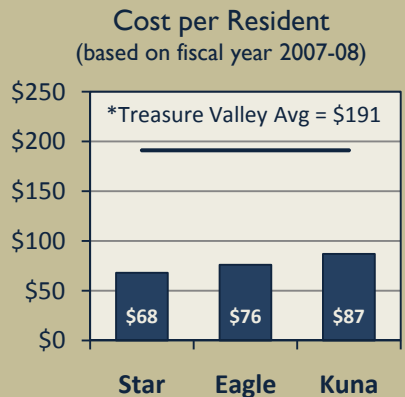
	2006	2007	2008	Performance Target	Met?
Number of Group A NIBRS crimes per 1,000 population					
Number of Group A NIBRS crimes per 1,000 population	34.2	36.2	29.0	≤ last year	✓
Percent of cases solved for Group A NIBRS crimes					
Percent of cases solved for Group A NIBRS crimes	37.2%	47.3%	54.8%	≥ last year	✓
Residents rating the level of crime in their neighborhood as low or very low					
Residents rating the level of crime in their neighborhood as low or very low	-	-	88%	≥ 85%	✓
Percent of 911 calls answered within 10 seconds					
Percent of 911 calls answered within 10 seconds	88%	90%	88%	≥ 90%	
Patrol response time to critical emergencies from dispatch to arrival (min:sec)					
Patrol response time to critical emergencies from dispatch to arrival (min:sec)	5:19	5:10	4:58	≤ 5:00	✓
Average service time for all civil documents (days)					
Average service time for all civil documents (days)	12.9	17.3	16.0	15.0	
Personal Service	9.0	6.6	5.7	5.0	✓
Mail Service					
Incidents of inmate-on-inmate physical violence in Ada County Jail (number per 10,000 inmate days)					
Incidents of inmate-on-inmate physical violence in Ada County Jail (number per 10,000 inmate days)	4.8	2.6	2.4	≤ 2.5	✓
Percent on time well-being checks of inmates in the Ada County Jail					
Percent on time well-being checks of inmates in the Ada County Jail	94%	94%	92%	≥ 90%	✓
Medical Unit	88%	90%	90%		✓
Close Custody	93%	95%	94%		✓
Medium Custody					
Error-free inmate release rate from Ada County Jail					
Error-free inmate release rate from Ada County Jail	99.99%	99.96%	99.98%	≥ 99.99%	
Percent of ACSO police reports entered into our Records Management System within 3 days of receipt					
Percent of ACSO police reports entered into our Records Management System within 3 days of receipt	93%	82%	80%	≥ 90%	
Average customer wait time for a driver's license (min:sec)					
Average customer wait time for a driver's license (min:sec)	14:40	22:52	17:14	≤ 10:00	
Residents rating our overall services as good or excellent					
Residents rating our overall services as good or excellent	76% in 2002		91%	≥ 90%	✓
Employees who report being satisfied working for the ACSO					
Employees who report being satisfied working for the ACSO	94%	93%	93%	≥ 90%	✓
Retention rate of newly hired employees at 9 months					
Retention rate of newly hired employees at 9 months	87%	80%	84%	at or near 85%	✓

Community Policing

Partners In Our Community

Much of our success is due, in part, to valuable partnerships we've developed with members of our community and with other local, state and federal agencies.

Some of our most successful partnerships can be seen in our policing contracts with Eagle, Kuna and Star. All three cities that contract with the ACSO enjoy the lowest crime rates in the Treasure Valley! Residents in each of the towns also enjoy a much lower cost for law enforcement services.

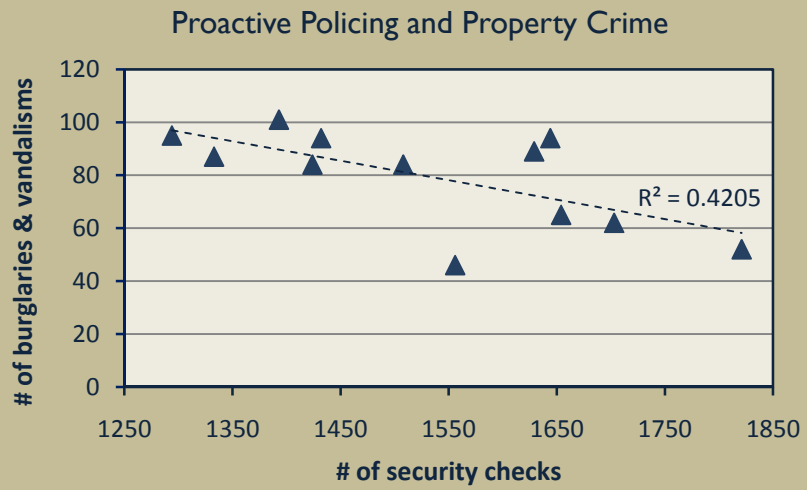


*Treasure Valley average includes Boise, Garden City, Meridian, Caldwell and Nampa. Calculated from COMPASS population estimates (<http://www.compassidaho.org/prodserve/demo-current.htm>), city police budgets, and number of offenses and clearance rates in *Crime In Idaho 2008* (Idaho State Police, Bureau of Criminal Identification, Uniform Crime Reporting Section, <http://www.isp.state.id.us/identification/ucr/crimeinidaho2008.html>).

Together We Make a Difference

We know the best way to prevent crime is through education and information. By letting you know what is happening in our community and ways you can protect yourself, deputies are able to prevent many crimes from ever happening.

In 2008, Ada County Sheriff's patrol deputies emphasized security checks at businesses, construction sites and residential areas where more vehicle burglaries and vandalism were being reported. Deputies talked to neighbors about the importance of locking doors and shutting garages. As a direct result of their work, we saw few property crimes in our jurisdiction.



Ada County Jail

Give Respect – Get Respect

The most fundamental goal inside our jail is to maintain a safe, secure environment for inmates and staff. Effective inmate behavior management is the cornerstone of that mission.

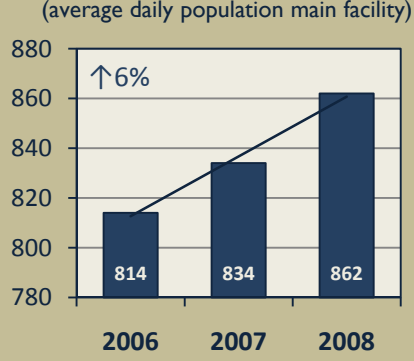
Our jail deputies are trained to maintain safety and security through positive interactions with inmates. The system relies on properly classifying and housing inmates based on risks and needs. We then set very clear expectations of inmate behavior and train deputies on proper ways to interact with them.

By effectively managing inmate behavior, we are able to safely reduce the number of staff required to directly supervise them. The result is a cleaner, safer and more efficient jail at a reasonable cost to taxpayers.

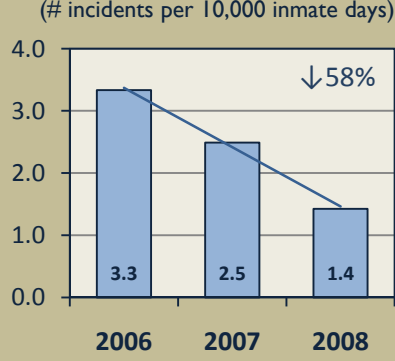
Health Services Facility

The Ada County Jail opened a new 81-bed Health Services Facility in January of 2008. The new facility provides 13x more space, allowing our highly-trained medical staff to treat more inmates inside the jail, saving the cost and safety-risks associated with transporting inmates to and from off-site health care facilities. If it were an independent facility, the Jail Health Services Unit would be the 12th largest hospital in the state.

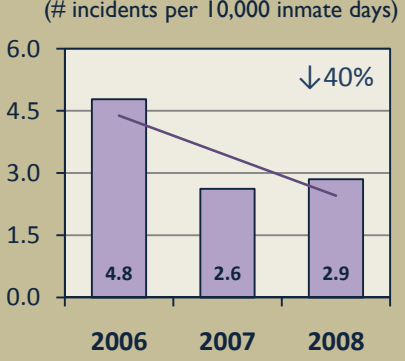
Number of Inmates
(average daily population main facility)



Use of Force
(# incidents per 10,000 inmate days)



Inmate-on-Inmate Violence
(# incidents per 10,000 inmate days)



Keeping a Pulse on Jail Culture

We believe it's important to monitor inmates' feelings and the culture inside the Ada County Jail. To help us do that, we survey a sample of inmates weekly to gauge their experience in our facility. Their responses help us monitor well-being of inmates, test changes such as a new menu and could serve as an early warning indicator of potential security issues.

In 2008, we surveyed 1,275 inmates and found:

83% of inmates felt safe while in the Ada County Jail

75% thought jail staff were professional

Very few inmates reported seeing contraband or unsafe behavior during their stay:

0.5% inmates observed weapons and

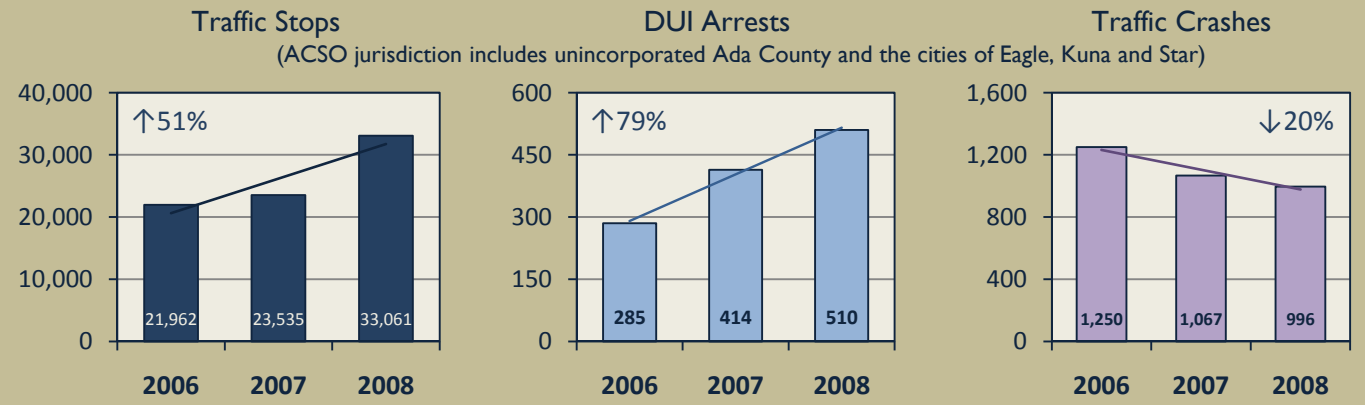
1.6% tobacco, 1.8% drugs, 1.5% gang activity



What Matters Most

Keeping Our Roads Safe

By focusing on areas where traffic is a concern, deputies are able to help reduce the number of crashes on Ada County roads. In 2008, deputies stopped more drivers to warn them of the dangers of speeding and aggressive driving. They also made more DUI arrests, taking more dangerous drivers off the road. At the same time traffic stops and DUI arrests increased, the number of crashes decreased. Ada County deputies – making your roads safer too!



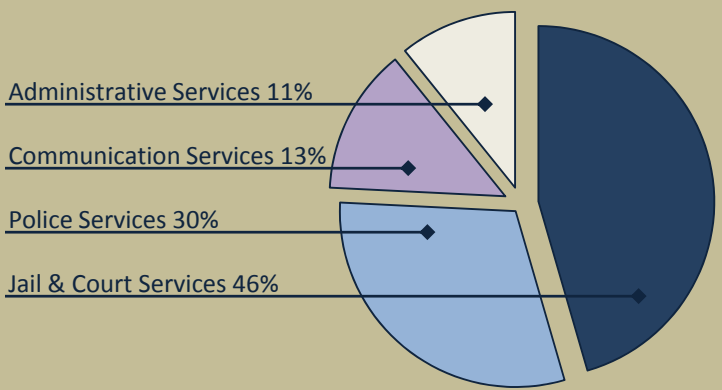
Making Each Dollar Count

The Ada County Sheriff’s Office budget makes up 44% of the overall County budget, so fiscal responsibility is something we take very seriously. With the slowing economy, we have been challenged to find new and innovative ways to reduce our costs.

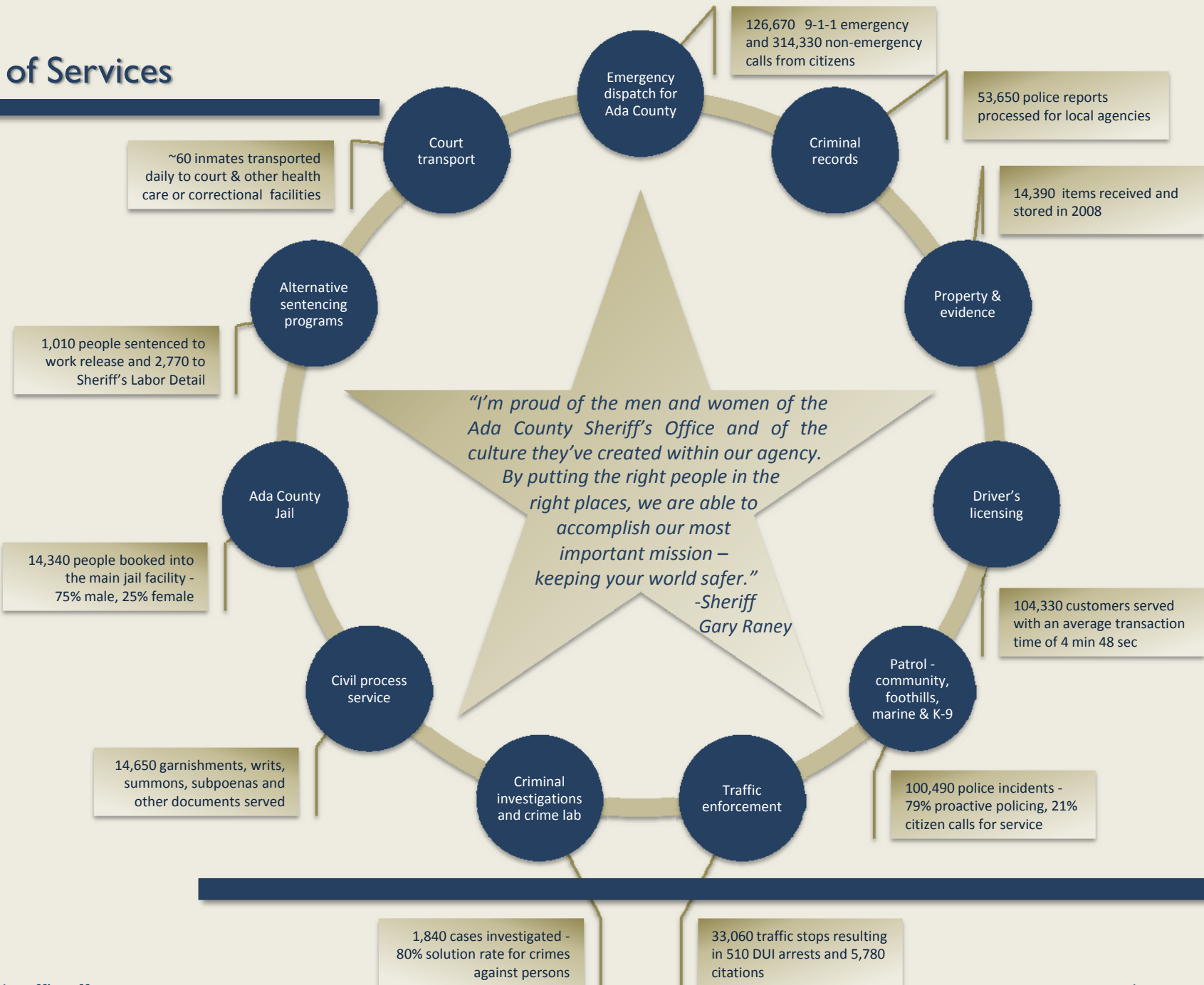
In 2008, we looked very closely at our agency budget, realigned resources and adjusted staffing to ensure every taxpayer dollar goes toward what matters most. Even under a leaner budget, however, we will continue to provide the level of service you expect from the ACSO. We continually look for ways to do more with less – smart ways to increase the level of service we provide while decreasing the cost to taxpayers.

Sheriff’s Office Budget FY08-09

Total = \$ 50,369,956



Diversity of Services



ACSO Executive Command

Law enforcement is something people don't give much thought to until you really need it – until you call 911, are the victim of a crime, need to file a report or have a loved one booked into jail. It is in moments like these that law enforcement and the level of service you receive become critically important.

Every so often, we conduct a formal survey to get the community's feedback about the ACSO. It helps us recognize what we're doing well and identify opportunities for change. Some key points from the 2008 Community Survey include:

- ❖ 94% of our stakeholders believe the quality of life in Ada County is good or excellent.
- ❖ 86% believe they live where neighbors look out for each other.
- ❖ The top concern in neighborhoods is property crime, followed by traffic.
- ❖ 91% of stakeholders believe the job the ACSO does for them is good or excellent.

We take pride in these numbers because they reflect the dedication and commitment we see from members of this agency every day. There is not one thing but many that help to shape the values of the ACSO. Maybe it's a smile, a calm voice on the other end of the phone, a few extra minutes to help solve a problem or explain a situation – we are committed to doing what it takes to remain the law enforcement agency of choice in the Treasure Valley. **The complete community survey report is available at www.adasheriff.org**



Sheriff Gary Raney



**Major Ron Freeman
Chief Deputy**



**Captain Dana Borgquist
Police Services**

- Patrol
- Criminal Investigations
- Crime Lab
- Civil Enforcement
- City of Eagle, Kuna & Star Police



**Captain Randy Folwell
Communication Services**

- Dispatch
- Records
- Property & Evidence
- Driver's Licensing
- Emergency Communications Support



**Captain Michael Laky
Project Management**

Ada County Sheriff's Office
7200 Barrister Drive
Boise, Idaho 83704
208-577-3000
www.adasheriff.org



**Captain Linda Scown
Jail and Court Services**

- Jail Security Teams
- Jail Support Services
- Court Transport
- Health Services
- Inmate Programs
- Alternative Sentencing Programs



**Director Kelli Bolicek
Administrative Services**

- Finance & Budgeting
- Human Resources
- Planning & Research
- Fleet Maintenance
- Victim-Witness Services
- Training /Administrative Investigations