



Our Service

The Ada County Sheriff's Office has many roles and responsibilities within Ada County's public safety and criminal justice system. From emergency dispatch to policing, traditional jail services to alternative sentencing options like work release and community service, we are involved every step of the way. We also manage civil process service and issue driver and concealed weapon licenses.

Whether you call 911 during an emergency, get help from a deputy on patrol or need to renew your driver's license, we are privileged to provide you distinguishable service.

Service Area Info	2013	2014
Ada County population	406,850	421,920
911 calls dispatched	122,668	122,000
ACSO police jurisdiction population	104,720	107,800
Citizen calls for service	21,497	21,713
Ada County jail average daily population	787	865
Misdemeanor probation average daily client count	2,242	2,084

Our Values

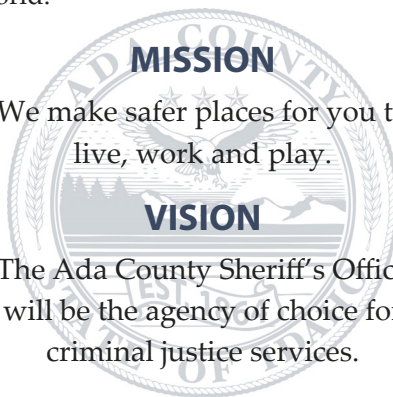
Four core values help us accomplish our mission and guide our interaction with each other and you.

Integrity: People can trust us to always do the right thing – both personally and professionally.

Service: We care about the people we serve and always try to help them.

Dedication: We are expected to work harder and “go the extra mile” for each other and members of our communities.

Attitude: The positive way we interact with others and approach our responsibilities makes all the difference in the world.



Our Employees

We couldn't make a difference without the knowledge, skills and service of employees who are committed to making our community safer. We know the ACSO works best when employees understand where we are going, what is expected of them and how to be involved in agency changes. For 11 years, we have used an Employee Satisfaction Survey to identify and evaluate what our staff think, want and suggest as ways to improve.

77% understand our agency direction

97% understand their job responsibilities

64% feel involved in decision-making

92% are satisfied working for the ACSO

▶ Table of Contents

Who We Are	1
Measures That Matter	2
Managing Our Business	3
Moving Forward	4

Measures That Matter

We have been tracking our performance with Measures That Matter since 2008. These key indicators help us know where we are doing well and where we need to improve. We try to set tough but realistic performance targets, and update measures and goals as our agency responsibilities and performance progress. We meet more than half of our targets in most years with an agency best in 2012, achieving 9 out of 11.

	FY13	FY14	Target met?	
911 calls answered in 10 seconds	94%	93%	≥90%	✓
Average patrol response time to critical emergencies (min:sec)	5:27	5:05	≤5 min	X
Traffic crashes in ACSO jurisdiction	956	1,033	≤last year	X
Low risk, pretrial offenders released from jail within 24 hours	71%	70%	near 75%	✓
Inmate-on-inmate physical violence (# incidents per 10,000 inmate days)	3.1	3.7	≤2.5	X
Erroneous releases from jail custody (# erroneous per 10,000 releases)	4.1	2.6	≤2.5	X
Recidivism reduction for jail programs graduates vs. general inmate popn*	2%	17%	≥6%	✓
*% of inmates serving jail time who are rearrested in 1yr of release				
Retention of new employees at 9 mo	81%	87%	near 85%	✓
Average service time for civil documents:				
Personal service (days)	10.2	8.2	≤10	✓
Mail service (days)	1.2	1.1	≤2	
Average customer wait time for driver's licensing (min:sec)	6:00	8:22	≤10 min	✓

We received the highest evaluation on an independent audit of the County's financial statements. Please visit the Ada County Clerk's website for the 2014 Comprehensive Annual Financial Report.

<https://adacounty.id.gov/Clerk/Auditor-Financials-Budget>

Revenue by Source	FY2013 · ACTUAL · FY2014	
Charges for services	\$ 309,436	\$ 331,894
Grants	\$ 385,053	\$ 159,470
Non business licenses	\$ 912,792	\$ 820,498
Miscellaneous*	\$ 1,019,031	\$ 966,985
Fees	\$ 4,317,233	\$ 4,356,753
Contracts	\$ 7,497,418	\$ 8,301,821
County property taxes	\$ 41,393,813	\$ 44,726,862
Total	\$ 55,834,777	\$ 59,664,284

*Misc sources include sales revenue, reimbursements, fines and forfeitures

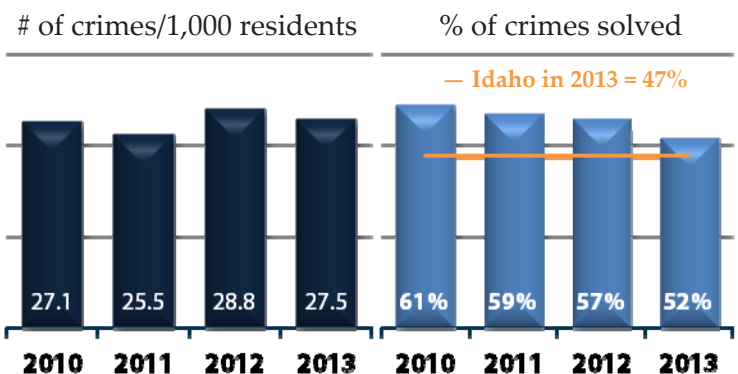
Expenditures by Area



FY14 Milestones

- ◆ We opened a \$6.4-million Maximum Security Unit in the Ada County Jail in June. The 44-cell unit is designed to house our most violent inmates in the safest way possible.
- ◆ We added a new K9, AI—a 14-month-old female Labrador named after Treasure Valley attorney Allen Derr—to our team of drug and bomb detection dogs. AI is the 4th K9 the Boise Exchange Club has helped the ACSO purchase.
- ◆ Sheriff Gary Raney was appointed chairman of the Board of Directors for the Pretrial Justice Institute, a national organization dedicated to advancing safe, fair and effective pretrial practices.
- ◆ ACSO Director of Administrative Services, Kelli Bolicek, was named Finance Director of the Year by the Association of Government Accountants.
- ◆ A generous donation from the Idaho Education Inmate Fund helped us provide GED tutoring for inmates in the jail.

Crime & Clearance



Managing Our Business

Jail Health Services

Last year we provided 35,000 clinic visits with a doctor, physician's assistant, nurse practitioner, nurse or social worker. More than 350 inmates required extensive services for pregnancy or chronic medical issues such as diabetes and hypertension. Just 12 of the highest need patients cost \$450,000 in medical expenses—66% of the medical costs for indigent inmates in FY14.

Jail Programs

We provide evidence-based substance abuse and behavioral change courses for inmates serving time in the Ada County Jail. In FY14, our 260 program graduates stayed arrest-free at a 17% higher rate than the general jail population! That's 50 additional people likely to reoffend who, instead, stayed out of jail after their release to the community.

Court Transport

We have a team of deputies dedicated to getting inmates from the Ada County Jail, juvenile detention and state prison facilities to court hearings and outside medical appointments. In FY14, we moved more than 70 inmates each day—20% with a history of violence and discipline problems—without a single security issue!

Running the Jail

Keeping low-risk individuals in the community instead of jail is better for them and better for society. They are less likely to lose their job and family support, and the community can avoid paying the \$77 per day it costs to house an inmate. Community supervision helps manage risk while saving valuable jail space for dangerous offenders.

Jail Alternatives

The Sheriff's Labor Detail (SLD) is one of our longest running alternative sentencing programs. In SLD, individuals provide 8 hours of work in the community for each jail day of their court sentence. This year, inmates provided 115,000 hours of work through SLD worth \$900,000 in labor costs and another \$1.2 million in jail costs avoided.



ICAC Task Force

ACSO provides two detectives and crime analysis support for the Idaho Internet Crimes Against Children (ICAC) Task Force, a statewide partnership focused on apprehending and prosecuting individuals who use the internet to exploit children. In 2014, the ICAC task force initiated 300 investigations and made 35 arrests throughout Idaho.

Patrol Response

Whether we are responding to a call for help or bringing a criminal to justice, our primary responsibility is to be there when something bad happens with a commitment to making it right. That means getting there quickly when you have a life-threatening emergency. You can count on us to arrive within 3 min (on average) in Eagle, Kuna & Star, and 6 min in unincorporated county.

Emergency Dispatch

Idaho law mandates \$1 per month from each telephone line go toward an emergency communication fund to maintain or enhance 911 technologies. This fee brought in \$5.5 million from Ada County residents in FY14. We pooled that with savings from previous years to implement a new Computer-Aided Dispatch system and outfit a new dispatch center (coming soon!).

Reforming Pretrial

Should a person waiting for trial spend the time in jail or be allowed to continue living in the community? Idaho's current pretrial release decision primarily relies on the bond system. If an arrestee can pay, they are released. Judges and attorneys have limited discretion on a case-by-case basis but systematically, pretrial decisions do not consider the likelihood that the individual will stay crime-free and show up for their court hearings, nor does it assess their safety risk to the community. The ACSO initiated a pretrial program to supervise criminal defendants and help manage risk in the community, with the greater goal of improving the fairness and effectiveness of Idaho's pretrial system.



Advancing Technology

Technological advances in policing can have significant impacts on police use of force and investigations. You only have to consider the introduction of less-lethal devices like TASERS and advances in forensic science to see technology's positive influence. The latest equipment advancement is on-body cameras used to document deputy interactions with the public. The ACSO is the first law enforcement agency in Ada County to adopt on-body cameras which provide us with the best information for investigations and training. Initial information suggests they also may improve transparency and positive interactions with members of the community.



Celebrating Our History

The Ada County Sheriff's Office marked 150 years of dedicated service to our citizens on Dec 22, 2014, and we will be celebrating our history throughout 2015. The Sheriff's Office Employee Association is leading the celebration with a commemorative book documenting our agency's history and a memorial display of past uniforms, equipment and photos. You will also see our deputies wearing a commemorative badge designed from an early 1900s shield—the oldest badge we found during our research. The men and women of this agency will continue the legacy of those who served before us—making safer places for you to live, work & play.



Have ideas for this report? Suggestions for other measures we should include? Tell us how we're doing at

www.adasheriff.org/feedback



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