

A REPORT TO OUR CITIZENS

FISCAL YEAR 2013

MISSION

We make safer places for you to live, work and play.

VISION

The Ada County Sheriff's Office will be the agency of choice for criminal justice services.

TABLE OF CONTENTS

- Serving the Community 1
- Measures That Matter 2
- Managing Our Business 3
- Moving Forward 4



SERVING THE COMMUNITY



The Ada County Sheriff's Office has many roles and responsibilities within Ada County's public safety and criminal justice system. From emergency dispatch to policing, traditional jail services to alternative sentencing options like work release and community service, we are involved nearly every step of the

way. We also manage civil process service and issue driver and concealed weapon licenses. Whether you call 911 during an emergency, get help from a deputy on patrol or just need to renew your driver's license, we are privileged to provide you distinguishable service.



OUR SERVICES

EMERGENCY DISPATCH
POLICING & CRIME LAB
ADA COUNTY JAIL
COURT SERVICES



OUR VALUES

INTEGRITY
SERVICE
DEDICATION
ATTITUDE



30 YRS OF SERVICE & LEADERSHIP

Sheriff Gary Raney celebrated his 30th year with the Ada County Sheriff's Office in 2013. He joined the agency in 1983 and worked his way up through the ranks in the jail, patrol and investigations before being sworn in as Sheriff in 2005. During his time in office, Sheriff Raney

has been recognized in Idaho and across the nation for bringing smart business practices and data-driven decisions to the ACSO. By using a blend of innovation and performance measures, the Ada County Sheriff's Office has become a model organization in many areas.



	2011	2012	2013
Ada County population	395,960	399,670	406,850
911 calls	118,904	123,281	122,668
Ada County Jail average daily population	892	865	787
ACS0 police jurisdiction population	102,020	102,630	104,720
Citizen calls for service	20,075	20,755	21,407

MEASURES THAT MATTER

BRINGING HANNAH HOME

In early August, members of the Ada County Sheriff's Office SWAT team worked with the FBI and the Valley County Sheriff's Office on the search and rescue of 16-year-old Hannah Anderson, who was abducted from her San Diego home and taken to the Idaho wilderness. Ada County Sheriff's Office Public Information Officer Andrea Dearden managed the flow of information to dozens of local, state, and national media organizations during the rapidly evolving incident and handled the live press conferences for all agencies. "The successful recovery of Hannah Anderson would not have been possible were it not for the quick response and teamwork demonstrated by the officers and employees" of the ACSO, said FBI Special Agent in Charge Mary Rook.



FY13 ACCOMPLISHMENTS

- ◆ Ada County Metro SWAT provided emergency preparedness training for the Ada County courthouse and area schools. We also invited state and county officials to the firearms range to try the qualification course.
- ◆ We expanded video conferencing capabilities allowing new areas for court-offender communications including pretrial investigations, offender assessments and drug court hearings.
- ◆ We established a dedicated team of patrol deputies to conduct compliance checks for clients in community supervision programs including misdemeanor probation, pretrial release and specialty courts.



	FY2011	FY2012	FY2013	Target met?
% of 911 calls answered in 10 sec	91%	94%	94%	≥ 90% ✓
Average patrol response time to critical emergencies (min:sec)	5:14	4:42	5:27	≤ 5 min no
Traffic crashes in ACSO jurisdiction	803	789	956	≤ last year no
Inmate-on-inmate physical violence (# incidents/10,000 inmate days)	2.6	2.5	3.1	≤ 2.5 no
% of low risk offenders waiting for court in jail more than 3 days	new measure in FY12	20%	20%	≤ last year ✓
% of inmates rearrested in 1 yr of release	43%	42%	39%	≤ last year ✓
Accurate releases from jail custody (# erroneous/10,000 releases)	6.6	6.8	4.1	≤ 2.5 no
Average customer wait time for driver's licensing (min:sec)	16:22	6:26	6:00	≤ 10 min ✓
Average service time for civil documents:				
Personal Service (days)	12.8	14.9	10.2	≤ 15 days ✓
Mail Service (days)	1.6	1.2	1.2	≤ 5 days ✓
Retention of new employees at 9 mo	86%	86%	81%	near 85% ✓

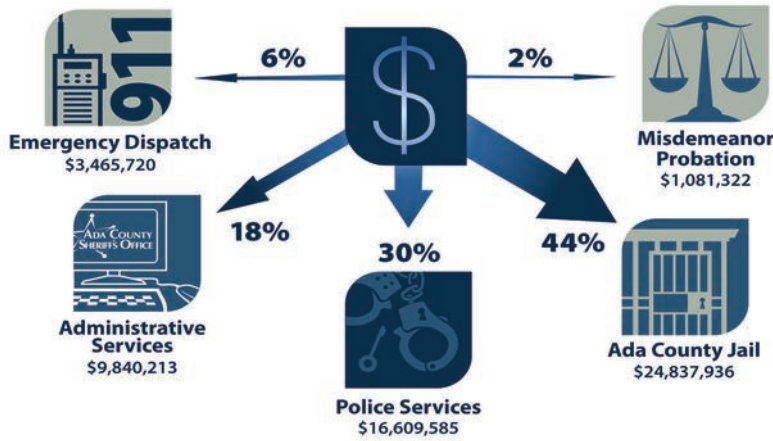


MANAGING OUR BUSINESS

	FY2012 · ACTUAL · FY2013		% change
Charge for services	\$ 307,551	\$ 309,436	1%
Grants	\$ 399,748	\$ 385,053	-4%
Non business licenses	\$ 881,759	\$ 912,792	4%
Miscellaneous*	\$ 877,818	\$ 1,019,031	16%
Fees	\$ 3,747,205	\$ 4,317,233	15%
Contracts	\$ 8,696,834	\$ 7,497,418	-14%
County property taxes	\$ 36,564,801	\$ 41,393,813	13%
TOTAL	\$51,475,716	\$55,834,777	8%

REVENUE BY SOURCE

EXPENDITURES BY AREA

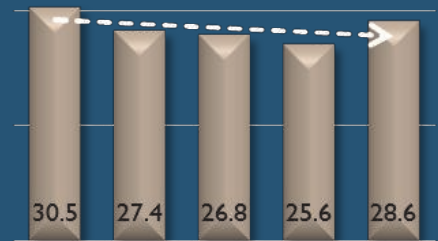


We increased information to you—our community—through social media applications. Our newly expanded community information team uses Facebook, Twitter and Instagram to provide timely, relevant information about the ACSO along with safety and crime issues in our community.

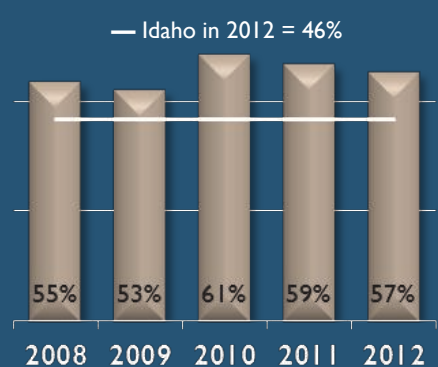
An independent audit of the County's financial statements resulted in an unqualified audit opinion. Please visit the Ada County Clerk's website for the 2013 Comprehensive Annual Financial Report.

<http://www.adaweb.net/Clerk/AuditorFinancialsBudget.aspx>

CRIME RATE
 (# of crimes per 1,000 population)
 - - - 5-yr trend



CLEARANCE RATE
 (% of crimes solved)
 — Idaho in 2012 = 46%



- ◆ We developed one of our jail housing units into a modified therapeutic community that focuses on changing behaviors, making wise choices and learning life skills necessary to successfully reintegrate into the community after serving a jail sentence.
- ◆ We upgraded the Mobile Digital Technology in our patrol vehicles to give deputies quicker, more reliable access to critical information in the field.
- ◆ Our Juvenile Enforcement Team spent the summer working with kids and their parents, encouraging them to focus on prosocial activities that keep them out of trouble. Our experience shows that when we interact with juveniles during the summer, we reduce the likelihood they will spend time stealing and vandalizing.

Rates are reported for calendar year to match information in Idaho State Police's *Crime in Idaho* publications.

* Miscellaneous sources include sales revenue, reimbursements, fines and forfeitures

MOVING FORWARD

Offender Management. The Ada County Sheriff's Office will improve coordination among established programs – pretrial release, jail, alternative sentencing, community reintegration and misdemeanor probation – to create a continuity of service from arrest through post-sentencing. By using evidence-based screening and assessment tools to determine the risk defendants pose to the community and themselves along with the likelihood they will commit new crimes or fail to show up in court, we can identify the right programs to help an offender avoid criminal behavior in the future.

Geo-Based Policing. In 2009, we realigned our patrol and investigative units into North and South Divisions to better focus on crimes and concerns specific to different areas of the community. Deputies know the community better, feel more ownership and pride in their work, and have more time for helping citizens and investigating crimes. In 2014, we will

further our commitment to problem-oriented policing in our unincorporated communities. An additional patrol team will be added in the North to prepare for future growth and establish more effective field supervision. We will also add a second ACTION Team to work with victims, neighbors and community partners on persistent crime problems in a specific area.

Emergency Communications. It is critical to equip police, firefighters and paramedics with communication tools that help them to be safer, better informed and more effective. Our current 911 emergency communications center has run out of space, hardware and power to support advances in technology. We are exploring locations and funding for a new center. We are also evaluating a new Computer-Aided Dispatch (CAD) system to ensure a planned upgrade meets every user's needs. We hope to have the new CAD system fully implemented by 2015.

Have ideas for this report? Suggestions for other measures we should include? Tell us how we're doing at www.adasheriff.org/feedback



Executive photos by *steve smith photography*
stevesmithphotography.com



Sheriff Gary Raney



Major Ron Freeman



Captain Kody Aldrich



Director Kelli Bolicek



Captain Dana Borgquist



Director Ben Ealey



Captain Scott Johnson



Ada County Sheriff's Office

7200 Barrister Drive
Boise, Idaho 83704

(208) 577-3000
www.adasheriff.org



Follow us!