



A REPORT TO OUR CITIZENS

FISCAL YEAR 2012

MISSION

We make safer places for you to live, work and play.

VISION

The Ada County Sheriff's Office will be the agency of choice for criminal justice services.



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	2011	2012
Ada County population	395,960	399,670
911 calls	118,904	123,281
Ada County Jail average daily population (ADP)	892	865
ACSO police jurisdiction population	102,020	102,630
Citizen calls for service	20,075	20,755

Law enforcement isn't something you usually think about until you really need it — until you call 911, are the victim of a crime, need to file a report or have a loved one in jail. In moments like these law enforcement and the level of service you receive become critically important. We are committed to doing what it takes to be the law enforcement agency of choice.

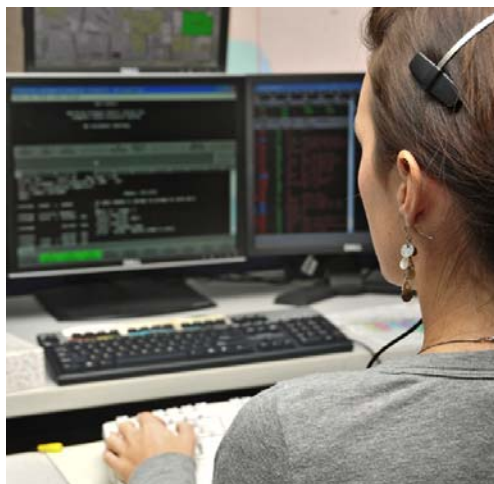
Reduce the Impact of Crime. Whether it's responding to a call for help, bringing a criminal to justice or helping a victim understand the court process — our primary responsibility is to be there when something bad happens with a commitment to making it right.

Keep People Safe. The best defense against

crime is awareness—personal awareness and awareness about what is going on in our community. We partner with neighbors, organizations and other law enforcement agencies, using education and information to prevent crime and increase your sense of security.

Provide Distinguishable Service. We know your time is valuable. From records and licensing to patrol and the jail, we will provide the best service possible to every member of our community.

Manage Our Business Well. We continually look for ways to improve efficiency, accuracy and customer service to make the most out of your taxpayer dollars.



EMERGENCY DISPATCH

Our communications center coordinates police, fire and emergency medical response for all city and county public safety agencies in Ada County. We process more than 450,000 calls each year!



POLICE SERVICES

We provide traditional and specialized patrol units, investigations and crime lab services along with interagency SWAT and narcotics teams for unincorporated Ada County, Eagle, Kuna and Star.



ADA COUNTY JAIL

Our fundamental goal is to maintain a safe, secure environment for the 19,000 people booked into the Ada County Jail each year. We also provide work release, community service and electronic monitoring programs.



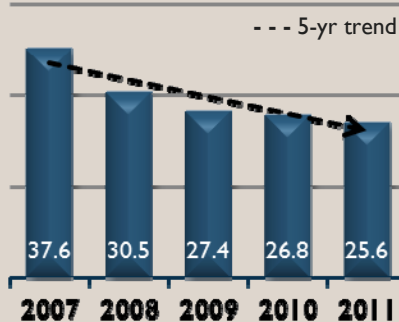
MEASURES THAT MATTER

FY12 ACCOMPLISHMENTS

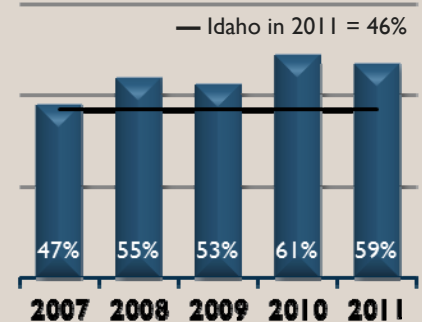
- « Received accreditation from the National Commission on Correctional Healthcare for meeting 67 standards of service that ensure inmates receive timely, quality, patient-focused care.
- « Started construction on a new 88-bed jail unit using the latest security technology and design features to house maximum-security inmates.
- « Doubled the number of low-risk offenders in our pretrial electronic monitoring program to 200—keeping them out of jail while they wait for their court date saves taxpayers \$70 per person per day in incarceration costs.
- « Created a 5-yr emergency communications business plan to improve system efficiency and integrate emerging technologies for increased citizen safety.
- « Launched a regional data-sharing initiative with partner law enforcement agencies to increase public safety and solve more crimes through better intelligence. Information is now available through a network of multiple, shared systems.
- « Maintained one of the highest clearance rates in Idaho by solving 60% of all reported crimes over the past 2 years!
- « Added a night course for firearms qualifications. Incidents happen at different times of day and night, so deputies and detectives train and qualify under varying conditions.

	FY2010	FY2011	FY2012	Target	Met?
% of 911 calls answered in 10 seconds	91%	91%	94%	≥ 90%	✓
Average patrol response time to critical emergencies (min:sec)	4:50	5:14	4:42	≤ 5 min	✓
Traffic crashes in ACSO jurisdiction	774	803	789	≤ last year	✓
Inmate-on-inmate physical violence (# incidents/10,000 inmate days)	2.8	2.6	2.5	≤ 2.5	✓
% of low risk offenders waiting for court in jail instead of the community	(new measure in FY12)		20%	≤ last year	
% of inmates rearrested within 1 yr of release	42%	43%	42%	≤ last year	✓
Accurate releases from jail custody (# erroneous/10,000 releases)	3.1	6.6	6.8	≤ 2.5	NO
Average customer wait time for driver's licensing (min:sec)	6:12	16:22	6:26	≤ 10 min	✓
Average service time for civil documents:					
Personal Service (days)	12.6	12.8	14.9	≤ 15 days	✓
Mail Service (days)	2.4	1.6	1.2	≤ 5 days	✓
Retention rate of new employees at 9 mo	89%	86%	86%	near 85%	✓

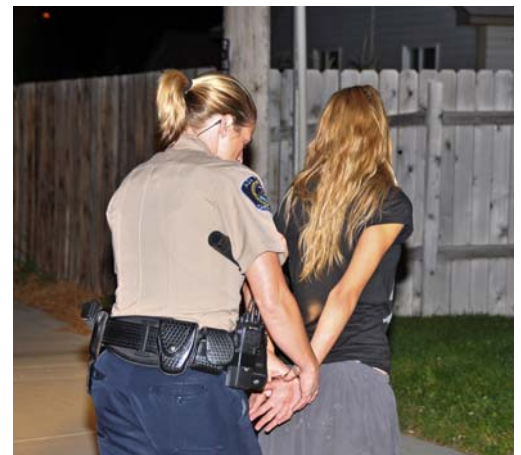
CRIME RATE
(# of crimes per 1,000 population)



CLEARANCE RATE
(% of crimes solved)

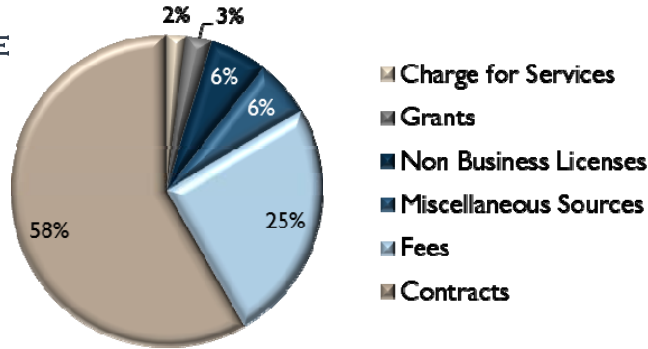


Rates are reported for calendar year to match information published in Idaho State Police's *Crime in Idaho* publications.

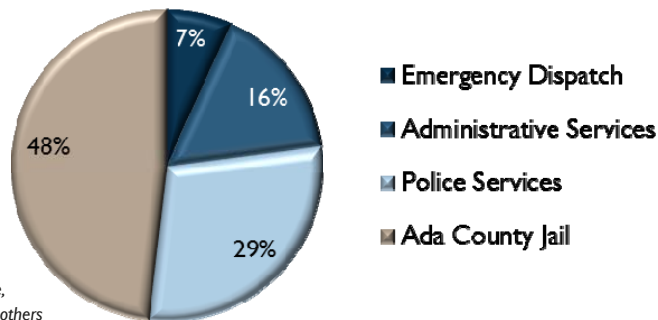


MANAGING THE BUSINESS

REVENUE BY SOURCE



EXPENDITURES BY SERVICE AREA



* Miscellaneous sources include sales revenue, reimbursements, fines and forfeitures among others

		FY2011 · ACTUAL · FY2012	
REVENUE	Charge for services	\$ 271,567	\$ 307,551
	Grants	\$ 1,636,821	\$ 399,748
	Non business licenses	\$ 824,787	\$ 881,759
	Miscellaneous*	\$ 825,575	\$ 877,818
	Fees	\$ 3,553,011	\$ 3,747,205
	Contracts	\$ 8,431,375	\$ 8,696,834
	TOTAL	\$ 15,543,136	\$ 14,910,915
EXPENDITURES	Emergency Dispatch	\$ 3,296,700	\$ 3,488,964
	Administrative Services	\$ 7,792,192	\$ 8,350,155
	Police Services	\$ 15,175,078	\$ 14,845,768
	Ada County Jail	\$ 23,098,838	\$ 24,790,829
	TOTAL	\$ 49,362,808	\$ 51,475,716



NEW PATROL FLEET

It marked the end of an era when Ford announced they would no longer produce the Crown Victoria. After evaluating many vehicle options, we chose to transition our fleet to the Chevrolet Tahoe. It has an excellent safety rating, great mileage, low maintenance costs, long vehicle life and a spacious interior that can accommodate police equipment. It will take a few years to fully transition our fleet, but we like the Tahoe so far!

An independent audit of the County's financial statements resulted in an unqualified audit opinion. Please visit the Ada County Clerk's website for the 2012 Comprehensive Annual Financial Report.

<http://www.adaweb.net/Clerk/AuditorFinancialsBudget.aspx>

SWAT RESCUE VEHICLE

Also new to our fleet this year is a military surplus MKII Armored Personnel Carrier. We were one of only ten agencies selected nationally by the US military to receive one of these vehicles! Ours came with combat scars and symbols of the New Iraqi Army before Ace Custom Auto, a Meridian body shop, refurbished it. It is available for use by our local law enforcement partners and has already been deployed on several SWAT calls.





MOVING FORWARD

Marketing Our Services. We want to use every contact with members of our community to educate and inform them about what we do, how we do it and why. One of our priorities for the coming year is to implement a reliable and timely geo-based public safety alert system. New technology will allow you to sign up and receive emergency notifications, crime updates and prevention tips about specific areas – schools, businesses and neighborhoods – that are important to you.

Constant Quality Improvement. We challenge ourselves to continually improve the services we provide. We recognize first-line supervisors are the ones most responsible for driving change, motivating employees and creating a productive culture. That relationship between supervisors and staff is critical to our agency's overall success. We recently launched a Supervisor Training for Achieving Results (STAR) Program to educate current and future supervisors about guiding principles and management techniques used by recognized leaders.

Information Management. Getting relevant, accurate and timely information to the person who needs it requires seamless, user-friendly data systems. We want our officers to have quick, easy access to reliable information right in their vehicles whether that information comes from a state database, partner agency or our own dispatchers. We are currently working to update our emergency communication infrastructure to share information in an increasingly wireless-dependent society. This new infrastructure is the first

step toward Next Generation 911, which will allow us to receive text, images and video from the public.

Offender Management. Nearly 90% of people arrested and booked into the Ada County Jail are released back into the community to await trial or serve a misdemeanor sentence. We hope to improve public safety through efficient and effective management of offenders throughout the criminal justice process – whether they are housed in our jail or supervised in the community.

« *Transition from Jail to Community (TJC) Initiative* - The National Institute of Corrections and Urban Institute selected Ada County to receive 30 months of technical assistance to improve reintegration services. We are working with judges, prosecutors and community organizations to collaboratively address challenges faced by individuals reentering the community after serving jail time. The ultimate goal is to provide offenders with the education and access to resources needed to avoid future criminal behavior.

« *Ada County Misdemeanor Probation* - In October 2012, Ada County ended its misdemeanor probation contract with a private company and transitioned services to an ACSO-supervised agency. We are committed to implementing evidence-based practices for assessment, case management and supervision. We are working closely with the courts to meet judges' expectations while also ensuring a straightforward, fair process for probationers.

**SHERIFF
GARY RANEY**



ACSO EXECUTIVE COMMAND

Major Ron Freeman, Chief Deputy
Director Kelli Bolicek, Administrative Services
Director Ben Ealey, Emergency Communications
Captain Scott Johnson, Police Services
Captain Steven Kelly, Jail and Court Services

Have ideas for this report?
Suggestions on other measures we
should include?

Tell us how we're doing at
www.adasheriff.org/feedback

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