

ADA COUNTY JUVENILE COURT SERVICES



VICTIM SERVICES REFERRAL RESOURCES CREATED JULY 2016

CHILDREN'S SERVICES:

BIG BROTHERS/BIG SISTERS OF SOUTHWEST ID:

PHONE: 208-377-2552

ADDRESS: 110 N. 27th St., Boise

- Screened volunteers participate in 1 to 1 mentoring program with children (6-18 yoa). Wait list for boys.

FAMILY ADVOCATES

PHONE: 208-345-3344

ADDRESS: 3010 W. State St., Boise; www.strongsafe.org

- This program was specifically designed as a parent resource center. Referrals to the most up to date parenting information, books, internet links, classes, community activities and resources, toys, talk-back board, and a monthly informational supplement.
- This program has a variety of family strengthening programs. It is open to all parents and includes weekly support groups.

BIRTHRIGHT OF BOISE

PHONE: 208-342-1898 / 24 Hour Hotline: 800-550-4900

ADDRESS: 1101 N. 28th St., Boise

- Assistance available for pregnancy testing, a place to stay, advise on telling parents, medical care and financial assistance or merely discuss the issues and remain anonymous.

MARRION PRITCHETT SCHOOL @ BOOTH MEMORIAL

PHONE: 208-854-6830

ADDRESS: 1617 n. 24th St., Boise

www.boiseschools.org/schools/booth

- Public high school for pregnant teenagers and parenting teens. Females only. Housing available for ages 18+. On-site daycare available. Visit the website for more information.

MADISON EARLY CHILDHOOD CENTER

PHONE: 208-855-4400

ADDRESS: 2215 W. Madison Ave., Boise

- For 2-5 year olds. For possible problems with speech, language, self-help skills, hearing, vision, social and emotional, motor skills & concepts. Screenings once a month, call for appt.

BOYS & GIRLS CLUB OF ADA COUNTY

PHONE: 208-321-9157

ADDRESS: 610 E. 42nd St., Garden City

www.adaclubs.org

CHILDREN'S MENTAL HEALTH

PHONE: 208-334-0894

ADDRESS: 1720 Westgate Dr., Ste. A-1, Boise

www.healthandwelfare.idaho.gov

CENTENNIAL JOB CORPS CENTER

PHONE: 208-442-4500

ADDRESS: 3201 Ridgecrest Dr., Nampa

www.centennial.jobcorps.gov

- Offering, qualifying young adults age 16 to 24 years of age, vocational and academic training in a supportive and safe environment; completely free of charge. It is a full-time, year-round program providing a wide array of skills training, education and support services including housing, meals, medical care and counseling. Now offering Health Occupations Program Center is in Nampa at Centennial Job Corps.

DREAM RIVER RANCH

PHONE: 208-796-2228 / 208-602-3265

ADDRESS: 8894 W. Martha Ave., Oasis
www.dreamriverranch.org

- This program offers therapeutic horseback riding for at risk children. Scholarships are available.

ESPECIALLY ME!

PHONE: 208-424-5011

ADDRESS: 350 N. 9th St., Boise
www.jlboise.com

- For girls age 10-14, a three-part series of classes designed to provide young women with age-appropriate skills and information to help them make positive decisions about themselves, their relationships and their reproductive health. Call Junior League of Boise for more information. Available Monday, Tuesday, and Friday from 8:30am – 2:30pm.

FAMILY VIOLENCE PREVENTION PROGRAM (SANE)

PHONE: 208-345-1170

ADDRESS: 5400 W. Franklin Rd. Suite #H, Boise

- An outpatient treatment program designed to effectively intervene into the cycle of physical abuse. The program works with adolescents convicted of domestic battery or dating violence related crimes or those believed to be at risk of violent, abusive or controlling behavior.

FAMILIES FIRST

PHONE: 208-345-3344 (Press 2)

ADDRESS: 3010 W. State. St., Suite 104, Boise
www.familyadvocate.org

- This program is designed to provide all parents of young children from birth to 12 years with the information and support they need to give their children the best possible start in life. Family Outreach Program educates parents in reducing stress and strengthening family. Promotes knowledge of parenting techniques and healthy parent/child relationships. Healthy Families educates first time parents' infant care, well-baby checks and immunizations. Parents As Teachers, children 0-5 years information to increase parent's knowledge of child development and ways to stimulate learning. Provides materials and activities to promote literacy and school readiness.

HAYS HOUSE (CHILDREN'S EMERGENCY SHELTER)

PHONE: 208-322-6687

ADDRESS: 7221 Poplar St., Boise

CRISIS LINE: 208-322-2308

www.youthranch.org

- This program assists children ages nine through seventeen and provides shelter, individual counseling and family counseling and mediation. This is a transitional home and is not intended for long-term residence or foster care. The confidentiality policy is adhered to. Fee depends on program, and nobody will be turned away due to inability to pay. Children can be placed in this program in the following ways: *By parent or guardian *By the Department of Health and Welfare *By law enforcement if the child is found to be in imminent danger *By the child if child calls the crisis hotline and reports a need for safe shelter
- Placement 24 hours a day/7 days a week. Provides services to individual families attempting to address issues of out of control teens and children prone to runaway.
- Free parenting group

COMPUTERS FOR KIDS, INC.

PHONE: 208-345-0346

ADDRESS: 8540 W. Elisa St., Boise
www.cfk.idaho.gov

- Offering Idaho students K-12 grad the opportunity to enhance their education through the use of Technology at home. Low cost refurbished computers. Complete application by submitting 1 page essay and processing fee

HEAD START – FRIENDS OF CHILDREN & FAMILIES, INC.

PHONE: 208-344-9187

ADDRESS: 4709 W. Camas, Boise
www.focaf.org

- Free Pre-school Services Program offers family support services, nutritious meals, qualified teachers, services for children with disabilities, developmental preschool activities and transportation available.

HEAD START (EARLY)

PHONE: 208-429-0012

ADDRESS: 304 E. 36TH St., Garden City
www.focaf.org

- Expectant parents and families with infants up to age 36 months. Prenatal development, parenting skills, child development, nutrition, safety issues, health info and referrals, behavioral and family living skills are addressed via group meetings and home visits.

HEALTH & WELFARE NAVIGATION SERVICES

PHONE: 1-800-926-2588

1720 Westgate Dr. Ste. A2, Boise

- The goal of this program is provide information about health and welfare services as well as resources in the community.
- Provides information on rental and transportation assistance
- Does not take walk-ins.

PARKS & REC YOUTH SERVICES

PHONE: 208-608-7688

ADDRESS: Fort Boise Community Center – 700 Robbins Rd., Boise
www.cityofboise.org/departments/parks

- Offers wide variety of social educational activities at all ages.
- Activities take place at 7 sites around the community.

IDAHO CARELINE

PHONE: 211

ADDRESS: www.idahocareline.org

- Information about children birth to age three. You'll find articles about child development, current practice and research, plus links to Idaho and national programs. Subjects include Active Parenting, Child Care, Early Learning, Health and Wellness, Immunizations, Nutrition and Breast-feeding, Pregnancy and Prenatal Care, Protecting Children and Special Needs. Information includes immunizations, active parenting, adoption, early learning, toddler development, father's role, information in English and Spanish. New information and topics are added each month.

IDAHO FEDERATION OF FAMILIES FOR CHILDREN'S MENTAL HEALTH

PHONE: 208-433-8845

ADDRESS: 704 N. 7th St., Boise
www.idahofederation.org

- An advocacy group for parents with children with severe emotional disorders. Groups can make referrals, brainstorm ideas and coordinate information for families, as well as IEP meetings and parent support groups.

LEARNING LAB

PHONE: 208-344-1335

ADDRESS: 308 E. 36th St., Garden City
www.learninglabinc.org

- Program goal is to break the cycle of generational illiteracy, recognizing the parent as the child's first and most important teacher. Emphasize teaching as a family unit. Courses include early childhood/emergent literacy for zero to 6-year-old children, adult basic skills, Parent and Child Together (PACT) time and parenting skills instruction.

LIFE'S KITCHEN

PHONE: 208-331-0199

ADDRESS: 1025 S. Capital., Boise
www.lifeskitchen.org

- Program focuses to transform the lives of young adults age 16 to 20yo by building self-sufficiency and independent living through job training and placement in the food services industry. The program lasts 18 weeks and includes culinary and life skill training.

PARENTS, THE ANTIDRUG

PHONE: 1-800-788-2800

www.theantidrug.com

- Tips on keeping your teen drug-free by educating yourself about your teen's world

PLANNED PARENTHOOD

PHONE: 208-376-9300

ADDRESS: 3668 N. Harbor Ln., Boise
www.plannedparenthood.org

- Courses offered for pre-teens (9-12) All About Puberty understanding changing bodies, anatomy: male/female, preventing sexual abuse and harassment and learn to be an ask-able parent, teens Sex and Responsibility understanding reproduction and childbirth, abstinence planning, dating violence prevention, sexually transmitted infections and birth control methods.

SELF-RELIANCE PROGRAM

PHONE: 208-334-6700

ADDRESS: 1720 Westgate Dr., Suite A, Boise

- Offers aid in the areas of child support; child care; health insurance; food stamp benefits; temporary cash assistance (requires drug testing); telephone service assistance; heating assistance; and earned income tax credit assistance.

UNBEFUDDLED

PHONE: 208-466-3900

ADDRESS: 1108 W. Finch, Nampa

- An innovative service coordination agency to assist families in gaining full access to every resource that can make a positive difference for special needs children in our community as well as adults.

WORKFORCE INVESTMENT ACT, IDAHO DEPT. OF LABOR

PHONE: 208-332-3575

ADDRESS: 219 W. Main St., Boise

- Youth program provides education, training and employment opportunities for low-income youth, ages 14-21. Services are tailored to meet the specific needs of the individual. Transportation, childcare and guidance counseling also offered. Eligibility criteria include one of the following: deficient in basic literacy skills, high school dropout or at risk of dropping out, pregnant or parenting youth, foster child, demonstrated disability, homeless/runaway, offender or recently experienced a traumatic event.

CLOTHING ASSISTANCE

ASSISTANCE LEAGUE OF BOISE THRIFT SHOP

PHONE: 208-377-4327

ADDRESS: 5825 Glenwood, Boise
www.boise.assistanceleague.org

- Reasonably priced used clothing and household items (shoes, books, linens, small furniture) sold. Operation School Bell provides school children with clothes and a coupon for free shoes. Contact child's school if you are aware of specific need.

IDAHO YOUTH RANCH

PHONE:

- 343-2506 1417 S Main
- 378-8081 250 N. Orchard
- 433-1661 3840 Chinden
- 375-1242 1501 S. Five Mile Rd.
- 322-3610 10353 Fairview
- 853-1408 7054 West State St.

ADDRESS: www.youthranch.org

- Used furniture and clothing. Will deliver for small fee.
- Call ahead, adult brings the child, coat is provided if available.

DRESS FOR SUCCESS

PHONE: 208-288-4405

ADDRESS: 2760 E. Fairview Ave., Meridian
www.dressforsuccess.org

- Program eligibility: Must need clothes for job interviews. This program provides interview appropriate suits to low-income women seeking employment which includes skirts, pantsuits, blouses, scarves, and handbags in excellent, ready to wear condition (laundered or dry-cleaned, pressed and on hangers).
- Call for appointment

RIVER OF LIFE

PHONE: 208-389-9840

ADDRESS: 575 S. 13th St., Boise

- This program is for men only, serves 3 meals per day, free clothing. Women & children call warehouse @ 368-0824 (1417 W. Jefferson) once they have obtained voucher from City Light (women only).

SALVATION ARMY FAMILY SERVICES

PHONE: 208-343-3571

ADDRESS: 1617 N. 24th St., Boise
www.salvationarmytresurevalley.org

- Program eligibility: an application must be filled out each time a service is requested, and an ID is needed for each family member (Birth certificates, immunization records, Social Security cards, State ID, Driver's licenses). This program gives clothing vouchers, which are given with a specific dollar amount per size of family. Vouchers may be used and any Salvation Army store within one week and they are given once in any 60-day period.
- Call or walk in to make an appointment

ST. VINCENT DE PAUL

PHONE: 208-853-4921 / 208-888-9101

ADDRESS: 6464 W. State Street, Boise / 213 N. Meridian
www.svdpid.org/pages.thriftstores.php

- Program eligibility: Social Security card is needed for each member of the family, a picture ID is needed, and a short interview must be conducted prior to giving out vouchers. This program provides clothing vouchers for in-store purchases only. The vouchers are good for 2 sets of clothing for each family member and must be used the same day as received.
- Ask cashier for appointment

TREASURE VALLEY COUNCIL FOR CHURCH AND SOCIAL ACTION

PHONE: 208-378-7774

ADDRESS: (TVCCSA) 3000 Esquire Drive, Boise

- Program eligibility: must fill out a short information sheet, Social Security cards, proof of ID, and proof of address (utility bill) is needed for each family member. This program assists in getting infants, children, women, and men's clothing (supplies are limited). They can also assist in getting diapers.
- Contact Program Manager

WCA THRIFT STORE – WOMEN & CHILDREN’S ALLIANCE

PHONE: 208-343-3688 EXT. 27

ADDRESS: 720 Washington St., Boise

- Program eligibility: WCA Thrift Store is open to the public. Women in the WCA shelter receive vouchers for clothing. Women in/leaving abusive relationships can ask for vouchers at the shelter. WCA sometimes accepts vouchers from other thrift stores, depending on demand.
- This program can assist in getting women’s and children’s clothing, some men’s clothing, jewelry, shoes, books, and they accept donations during store hours.

COUNSELING GROUPS (Children):

AL-ANON/ALATEEN FAMILY SERVICES

PHONE: 208-344-1661

ADDRESS: www.al-anon-idaho.org / www.al-anon.com/alateen.org

- For children ages 10+ Al-Anon’s primary purpose is to help families of alcoholics through group support. 24-hour information available

KIDS SERVICES

PHONE: 208-375-5800

ADDRESS: 7950 W. King St., Boise
www.kidsservices.net

- This program provides supervised visitation of children for a fee. Also provides a neutral location where parents can pick up and drop off children without having to interact directly with each other.

REBECCA HAUDER R.N., M.E.D.

PHONE: 208-336-0200

ADDRESS: 1674 Hill Road, Suite 14, Boise

- Play Therapy Groups for Children Who Have Experienced Trauma. A parent meeting will follow the 1st, 6th and 11th sessions to explain the nature of play therapy, give progress reports and communicate final recommendations. Accepts Victim’s Compensation, also offers individual counseling.

SANE

PHONE: 208-323-9600

ADDRESS: 408 N. Allumbaugh, Boise

- An outpatient treatment program for child sexual abuse victims, their families and sexual offenders. Primary goal of repairing trauma that sexual abuse has caused the victim, family and community. Services include: Victim Trauma Assessments, Group Therapy (young children/pre-adolescents/teenagers/adults molested as children), Individual Counseling and Family Therapy. Offender services offered at a different location.

WARM SPRINGS COUNSELING CENTER

PHONE: 208-343-7797

ADDRESS: 740 Warm Springs Ave., Boise

- Therapy groups for children, including Anger Management Group for Boys@ ages 11- 15. Currently establishing new groups. Accepts Victim’s Compensation

WOMEN AND CHILDREN’S ALLIANCE (WCA)

PHONE: 208-343-3688

ADDRESS: 720 W. Washington St., Boise

- WCA Kid’s group will address self-esteem issues, self-awareness, building healthy relationships and anger management for ages 7-12. Also offers an 8-week group for teens 13-16 years old from domestic violence families. Education on the cycle of violence, positive coping skills and healthy relationships. Pre-screening and notification required.

COUNSELING (PARENT GROUPS):

ABC'S OF PARENTING

PHONE: 208-367-7380

ADDRESS: 900 N. Liberty St., Boise

- Saint Alphonsus offering the following classes Newborn Care and Parenting, Baby and Me, Happiest Baby on the Block, Infant Massage, Baby Time and Ryme, Baby Signing, CPR for Parents, Taming the Toddler and Our Miraculous Bodies (puberty issues). Call for details

COUNSELING SERVICES AND DRUG EDUCATION

PHONE: 208-887-6063

ADDRESS: 1810 W. Pine St., Meridian
www.meridianschools.org

- Parenting tools for healthy families, courses include Dependable Strengths; Loving Solutions; Red Flags; Meeting the Needs of Talented and Gifted Students, PAYADA, Love & Logic, Positive Parenting, ADHD/ADD Support Group for Parents and Parent Project.

FACES (FAMILY ADVOCACY CENTER AND EDUCATIONAL SERVICES)

PHONE: 208-577-4403

ADDRESS: 417 s. 6TH St., Boise

- *Elderly section:* FACES Family Justice Center provides multiple services in one location for victims of Child Abuse, Domestic Violence, Elder Abuse, and Sexual Assault. We currently offer additional support services for Abuse Later in Life for age 50 and above.
- *Domestic Violence Section:* FACES Family Justice Center houses the Community SAFE (Sexual Assault Forensic Examiner) partnering with St. Alphonsus and St. Luke's. FACES offers a safe and private setting where specially trained SAFE nurses provide: Patient driven care in a safe, private and supportive environment, evidence collection, STD prevention, advocacy and support, a coordinated visit with healthcare, law enforcement and victim witness coordinators.
- *Rape section:* FACES Family Justice Center houses the Community SAFE (Sexual Assault Forensic Examiner) partnering with St. Alphonsus and St. Luke's. FACES offers a safe and private setting where specially trained SAFE nurses provide: Patient- driven care in a safe, private and supportive environment, evidence collection, STD prevention, advocacy and support, a coordinated visit with healthcare, law enforcement and victim witness coordinators.
- *Update for Adult groups section:* FACES (Family Advocacy Center & Education Services) Family Justice Center provides multiple support services in one location for child abuse, domestic violence, elder abuse, and sexual assault. FACES has several adult classes available at the Family Justice Center. There is an Empowerment group that is facilitated by a counselor; this is a separate class for females and males. The Safety planning class is provided at FACES by a Women and Children Alliance representative. There is also a Women's Self-Defense class available at FACES by Tuckie Shaver of the Boise Police Department. We currently have child watch available for these classes with prior arrangement. For questions or enrollment please call.

THE LANDING, FAMILY EDUCATION PROGRAMS

PHONE: 208-939-4850

ADDRESS: 149 W. State St., Eagle
www.the-landing.org

- These programs provide various educational opportunities to instill wholeness and balance in each family member. The events are designed to provide individuals opportunities to become more accomplished in the varied skills required to create harmonious systems that are collaborative and fun. Some classes offered How Can I Get My Kid to Talk to Me?, An Introduction to Compassionate, Nonviolent Communication, Positive Discipline in the Christian Home, Positive Discipline class for Parents & Providers with Children of All Ages, and Positive Discipline in the Classroom. Call for schedule. Also offers individual parenting coaching, Granny 911.

NON-OFFENDING PARENTS OF CHILD VICTIM

PHONE: 208-381-4933

ADDRESS: St. Luke's CARES Program

- A 6-week course discussing the dynamics of sexual abuse, developmental stages from infancy through adolescence, the impact of trauma on both parent and child (signs and symptoms), profile of sex offenders how they think and behave, from trauma to recovery, care for the caregiver your own needs as a parent

PARENT EDUCATION

PHONE: 208-854-4103

ADDRESS: Boise School District – 8169 W. Victory, Boise
www.boiseschools.org

- This program is through the Boise Schools. Classes are offered in the Fall and Spring in areas such as Positive Discipline; Parenting Young Children; Parenting Children w/ADHD; Strengthening Your Stepfamily; Workshop for Parents of Gifted Kids; Help for the Frazzled Parent; Parenting for the Single Parent; Solution Focused Parenting; Parenting Teens; Raising Responsible Children; Substance Abuse and At-Risk Behaviors and the Parent Project for parents w/strong-willed and out-of-control adolescents.

PARENT EDUCATION, MERIDIAN

PHONE: 208-350-4000 X 1012

ADDRESS: 1303 E. Central Dr., Meridian
www.meridianschools.org

- This program is through Meridian Schools. Classes are offered in areas such as Love and Logic, Bully Prevention, PayAda, Parenting Project, Strengthening Families, and Real Parenting.

THE PARENT PROJECT & TEEN COMPONENT

PHONE: 208-570-6404

ADDRESS: 7180 Barrister Dr., Boise
www.drugfreeidaho.org

- Highly structured parenting skills program created to help parents prevent and intervene in the most destructive of adolescent behaviors. Meets specific needs of parents with strong-willed or out-of-control children. The teen component is being held in conjunction with the parent project, where teens will work together to process behavior, communication and other issues affecting the family. Ages 12 to 18 are encouraged to attend.

STEPFAMILY ASSOCIATION OF IDAHO

PHONE: 208-322-2908

ADDRESS: 5460 Franklin Rd. Suite F, Boise
www.stepfam.org

- Providing education and support for parents, stepparents, and children. An 8-step success program, newsletters, and local chapters and support groups all provide education and support to stepfamilies.

ADULT GROUPS:

AL-ANON FAMILY GROUPS

PHONE: 208-344-1661

ADDRESS: www.al-anon-idaho.org

- Al-Anon's primary purpose is to help families of alcoholics through group support. 24-hour information available.

ALL TOGETHER NOW, INC.

PHONE: 208-336-4504

ADDRESS: 111 S. Orchard St., Suite 650, Boise
www.alltogether-now.com

- This is a private care management agency for elderly and adults with disabilities. They are experts in navigating medical, mental health and government systems as well as locating, coordinating and monitoring services.

CENTER FOR HOPE AND HEALING

PHONE: 208-343-0441

ADDRESS: 660 E. Franklin Rd. Suite 260, Meridian
www.kevinrhinehart.com

- Offer a variety of therapy groups. Call to find out what groups are currently being offered.

COMMUNITY PARTNERSHIPS OF IDAHO

PHONE: 208-376-4999

ADDRESS: 3076 N. Five Mile Rd., Boise
www.cp-of-idaho.com

- Support groups for men, women and children include addictions, eating disorders, body image, divorce, grief recovery, women's issues and trauma. Workshops include anger management, stress management, self-care, parenting issues, boundaries, depression, phobias, self-esteem and body image. This program offers home and community based services to children, teens and adults with developmental disabilities. Services and support includes developmental therapy, employment and mental health services, residential habilitation, intensive behavioral intervention, recreational programs, workshops and conferences. Also offers individual counseling. Services based on a subsidized fee scale, with a first time free consultation.

COMMUNITY SUPPORT CENTER

PHONE: 208-429-0330

ADDRESS: 716 N. Orchard St., Boise
www.community-support-center.com

- Day treatment age 18 & up. Group therapy, dual-diagnosis, skill building, symptom Management. Medicaid accepted. Will also accept non-Medicaid as long as diagnosed with a mental illness

PENNIE MCKAY L.C.P.C.

PHONE: 208-345-1552 (V/TTY)

ADDRESS: 1674 Hill Rd. STE 7, Boise

- Facilitates groups for Adults Molested as Children (AMAC), Terminating Trauma, You Know What I Mean communication skills and Parents AMAC who have children that have been sexually abused. Also offers individual counseling and counseling for the hearing impaired.

OYLER & ASSOCIATES

PHONE: 208-364-8400

ADDRESS: 894 E. Boise Ave., Boise

- Making Relationships Work This is a skilled training program designed to help you learn how to improve the quality of your relationships, especially your marriage. It is a constructive, positive, educational approach based on scientific finding from top research programs from across the country. A free Basic Relationship Training class is offered several times each month, followed by the 12 session training program. Call to find out about available times and registration.
- ** If there is physical violence in your relationship, the above training is not recommended. Your first consideration must be physical safety. Violence is not fundamentally a relationship problem; it is a legal problem involving danger and should be treated as such. The steps you should take are to first, physically leave the situation; second, find a safe place; and third, call the police if you need further assistance to assure safety. Special interventions are needed for domestic violence.

PATHWAYS COUNSELING

PHONE: 208-376-7375

ADDRESS: 5333 W. Franklin Rd. Suite A, Boise

- Providing counseling groups in the following areas:
 - Domestic Violence
 - Domestic Violence Issues for women
 - Anger Management
 - Cognitive Self Change
 - Relapse Prevention
 - Alcohol/Drug Education
 - Evaluations (Anger, Domestic Violence, Substance abuse)
 - Thinking errors

REBECCA HAUDER R.N., M.E.D.

PHONE: 208-376-7375

ADDRESS: 5333 W. Franklin Rd., Suite A, Boise

- A support group for adults with symptoms of Post-Traumatic Stress Disorder

SAFE PLACE MINISTRIES

PHONE: 208-323-2169

ADDRESS: 723 N. Mitchell St., Boise

- The goal of promoting safe places for women and their families to heal and grow. Services are available to all in need regardless of ability to pay. Specializing in growth and recovery from a Christian perspective. Monday – Friday, 9 a.m.- 4 p.m.

ST. ALPHONSUS BEHAVIORAL HEALTH OUTPATIENT

PHONE: 208-367-6500

ADDRESS: 131 N. Allumbaugh, Boise

- Therapy for children & adults, groups, medication management via psychiatrist, sliding fee. Inpatient for children under 12. Medicaid. Also provide adults services

ST. LUKE'S GRIEF EDUCATION

PHONE: 208-367-6500

TOM WILSON'S COUNSELING SERVICES

PHONE: 208-368-9909

- Provides counseling services for the following issues: anger management, men's domestic violence, alcohol and substance abuse and cognitive self-change.

WOMEN AND CHILDREN'S ALLIANCE (WCA)

PHONE: 208-343-3688

ADDRESS: 720 W. Washington St., Boise

- Rap group (domestic violence women's support group) is held on Wednesdays from. The first time you attend Rap you must also attend the Rap Orientation. Childcare is available for those attending the group (free childcare). If you plan on using the childcare service, you must call 343-3688 ext. 17 no later than Tuesday at noon to reserve a childcare space.

THE WOMEN'S CENTER

PHONE: 208-426-4259

ADDRESS: On Boise State's Campus, Boise

- This program has a lending library, a single parents club, returning women's luncheons, and educational sessions (free lunch). Provides a place to relax, network and find support. Some program benefits may only be offered to students call to inquire further.
- Sexual Assault Crisis Line 426-2624 (for students).

GRIEF & LOSS:

MADD (MOTHERS AGAINST DRUNK DRIVING)

PHONE: 208-853-3700 / 1-800-680-6233

ADDRESS: 5501 Kendall, Boise
www.madd.org

SURVIVORS OF SUICIDE

PHONE: 208-341-7511

ADDRESS: Cathedral of the Rockies, 717 N. 11th St., Boise

- A support group for families and friends who have survived a loved one who has completed suicide. Group meets once a month

GROUPS FOR CHILDREN:

CAMP ERIN

PHONE: 208-275-0000

ADDRESS: Life's Doors – 420 S. Orchard, Boise

- Camp Erin is a weekend, overnight camp for children who have lost a loved one. It is a traditional, fun, high-energy camp combined with grief education and emotional support. This camp is open to all children ages 6 to 17 who have lost a loved one. The camp is free.

TOUCHSTONE CENTER

PHONE: 208-343-7797

ADDRESS: 740 Warm Springs Ave., Boise
www.touchstone.org

- Support group for grieving children and adolescents ages 6 to 18, who have experienced a death of a close family member or friend. A separate adult group is held for parents/guardians of the children attending.

GROUPS FOR PARENTS:

COMPASSIONATE FRIENDS

PHONE: 208-343-6553

ADDRESS: St. Luke's Meridian
www.compassionatefriends.com

- To assist families toward the positive resolution of grief following the death of a child of any age and to provide information to help others be supportive. No religious affiliation, membership dues or fees. The group meets the 2nd Thursday of the month at St. Luke's.

PARENTS OF SHARE

PHONE: 208-381-3033

ADDRESS: St. Luke's Women's Life, 103 W. State St., Boise

- A support group for parents who have lost their baby through miscarriage, stillbirth or early infant death. The group meets every third Monday of the month at St. Luke's Women's Life Center (near St. Luke's Medical Center).

CRISIS HOTLINES & RESOURCES:

AMERICAN RED CROSS

208-947-4357

ID. COUNCIL ON DOMESTIC VIOLENCE AND VICTIM ASSISTANCE

208-334-6512
1-800-291-0463

IDAHO HOTLINE

1-800-669-3176

NATIONAL HOTLINE

1-800-799-7233

VALLEY CRISIS CENTER (DV / SEXUAL VIOLENCE)	DOMESTIC VIOLENCE: 208-465-5011 SEXUAL VIOLENCE: 208-208-465-5011
WOMEN AND CHILDREN'S ALLIANCE (DV / SEXUAL VIOLENCE)	DOMESTIC VIOLENCE: 208-343-7025 SEXUAL VIOLENCE: 208-345-7273
BOISE STATE'S VIOLENCE AWARENESS & RESPONSE COORDINATOR	DOMSETIC VIOENCE: 208-426-4259 SEXUAL VIOLENCE: 208-426-2624
AL-ANON	208-344-1661
AL-ATEEN	1-888-425-2666
ALCOHOL & DRUG INFORMATION HELP	1-800-729-6686
ALCOHOLICS ANONYMOUS	208-344-6611
BIRTHRIGHT OF BOISE	208-342-1898 1-800-550-4900
CALL ST. LUKES	208-381-1200
NARCOTICS ANONYMOUS	208-338-4880
RADAR (ALCOHOL/DRUG RESOURCE CENTER)	208-426-3471
IDAHO PREVENTION (SUICIDE)	1-800-273-8255
HEALTH & WELFARE (SUICIDE)	208-334-0808 1-800-600-6474
NATIONAL SUICIDE HOTLINE	1-800-784-2433 1-800-273-8255
THE TREVOR PROJECT (LGBTQ YOUTH SUICIDE PREVENTION)	www.thetrevorproject.org
BOYS AND GIRLS TOWN NATIONAL HOTLINE	1-800-448-1833 (TTY) 1-800-448-3000
JASON FOUNDATION (YOUTH SUICIDE PREVENTION)	1-877-778-2275 1-800-784-2433
HAYS SHELTER HOME	208-322-2308 1-877-805-2308 1-800-622-4357
NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN	1-800-843-5678
NATIONAL RUNAWAY AND CHILD ABUSE HOTLINE	1-800-621-4000 1-800-543-7283 1-800-448-4663

ELDERLY:

IDAHO COMMISSION ON AGING

PHONE: 208-334-3833

ADDRESS: 3380 Americana Terrace, Suite 120, Boise
www.idahoaging.com

IDAHO STATE OMBUDSMAN FOR THE ELDERLY

PHONE: 1-800-859-0324

ADDRESS: www.ltombudsman.org

SAGE COMMUNITY RESOURCES

PHONE: 208-322-7033 X 239 or X 213

ADDRESS: 125 E. 50th St., Garden City

AGENCY ON AGING / STAND BY YOU PROGRAM

PHONE: 1-800-859-0321

ADDRESS: On Boise State's Campus, Boise

- This program is a collaborative partnership of services offering hope and help to individuals with Alzheimer's disease or dementia, your caregivers and families as you face complex issues. A complete network of services is available at no charge, providing information and assistance, counseling and education, training and respite services for caregivers desiring temporary relief.

FOOD RESOURCES:

EL-ADA (ELMORE AND ADA COUNTY)

PHONE: 208-377-0700

ADDRESS: 701 EAST 44TH ST, GARDEN CITY
1191 GRAND AVE., BOISE

- They distribute commodities to those who qualify. Commodities month to month, so call ahead to see what is being distributed what the distribution date will be that month. Distribution days vary, but are generally during the first week of each month. Contact agency for appropriate guidelines. El-Ada also operates a food pantry from both the Garden City and Boise offices. The Garden City pantry serves both small and large size families. The Boise pantry serves families with one to three members. An individual or family can only access the pantry once every 60 days. The food box contains 2-4 days' worth of food.

EXPANDED FOOD AND NUTRITION EDUCATION PROGRAM (EFNEP)

PHONE: 208-376-1036

ADDRESS: 5880 Glenwood, Boise

- An educational program designed for families and individuals with qualifying income. Offering the how to's of money management, saving money shopping and feeding your children. The information exchange can take place in a residence, local church, library or the extension office, in groups or one on one.

IDAHO STATE HEALTH AND WELFARE (FOOD STAMPS PROGRAM)

PHONE: 208-334-6700

ADDRESS: 1720 Westgate Drive, Boise

- If you qualify for expedited food stamps, they can usually be received within 7 days after application is received. If you don't qualify for expedited, it may take up to 30 days.

IDAHO COMMUNITY ACTION NETWORK

PHONE: 208-385-9146

ADDRESS: 3450 Hill Road, Boise
www.idahocan.org

- In 1998 the Idaho Hunger Council and the Idaho Citizens Network combined to create the Idaho Community Action Network. They have low cost food programs and provide social and economic justice for all. Call for application.

IDAHO FOODBANK WAREHOUSE

PHONE: 208-336-9643

ADDRESS: www.idahofoodbank.org

- Referrals to food pantries.

HOUSING ASSISTANCE & SHELTERS

ADA COUNTY INDIGENT SERVICES

PHONE: 208-287-7960

ADDRESS: 252 E. Front Street 199

- This is not the State Health and Welfare program. This is a separate program for Ada County. This program can assist with rental assistance if you qualify. Eligibility is determined on a case-by-case basis. To apply you need to go to the above address and pick up an application, then you will need to call and schedule an appointment (bring your completed application to the appointment).

BOISE CITY / ADA COUNTY HOUSING AUTHORITY

PHONE: 208-345-4907

ADDRESS: 1276 W. River St., Ste. 300, Boise

- This program offers a Section 8 voucher that assists applicants with a portion of their monthly rental payments. Amount you pay depends on your adjusted gross income. They also offer a rent to own program. Also available are housing complexes for individuals who are handicapped, elderly or disabled. Rent for these complexes is also based on individuals adjusted gross income (gross income refers to income before taxes are taken out).
- To see if you qualify for this program you must fill out an eligibility application. After your application is approved, you will be placed on a waiting list if assistance is not immediately available.

BOISE HABITAT FOR HUMANITY

PHONE: 208-331-2916

- Builds houses for Boise Valley families in need of affordable, modest homes. Modest no-interest mortgages are the result of building houses with gifts and volunteer labor.

BOISE RESCUE MISSION

PHONE: 208-343-2389

ADDRESS: 575 River St., Boise

- This is a shelter that serves men only.
- Minimum age is 18 unless the male child is accompanied by male parent or guardian.
- After the first five days of overnight stay, person will be required to do tasks (wash dishes, etc..) to earn a bed ticket.
- There is no limit to how many days an individual can stay if earning bed tickets.
- Breakfast and dinner is provided M-F. Showers are required and are available.
- There is no fee for services, but attendance at the church service is required (8:00 p.m.) for overnight stays and for dinner. Individual must show valid ID and social security information.
- A variety of counseling services are available, including job counseling, alcohol and drug counseling, etc.

SALVATION ARMY

PHONE: 208-343-3571

ADDRESS: 4308 W. State St., Boise

CHRYSALIS

PHONE: 208-424-1323

ADDRESS: 2501 W. State St., Boise
www.chrysaliswomenidaho.org

- Christian based, transition living for women coming out of incarceration and homelessness. Program offers life recovery skills, case management, spiritual growth and education.

CORPUS CHRISTI HOUSE (DAY SHELTER)

PHONE: 208-426-0045

ADDRESS: 525 Americana Blvd., Boise

- Not open on Sundays. Give homeless individuals an opportunity to use washers and dryers, showers, some clothing, computers and phones available. Individuals can receive phone messages from potential employers at this location.

BOISE CITY HOUSING AND COMMUNITY DEVELOPMENT

PHONE: 208-284-4158

ADDRESS: 1025 S. Capital Blvd., Boise

- Have subsidized housing studios, 1 & 2 bedroom units, several larger units available. 1st come 1st serve; application fee

CITY LIGHT HOME FOR WOMEN & CHILDREN

PHONE: 208-368-9901

ADDRESS: 1404 W. Jefferson St., Boise
www.boiserescuemission.org

- This is a one-year lifestyle recovery program for women ages 18 and older and their children who are ages 7 and under. If the woman has children ages 8 and older, other living arrangements will need to be made for the older children while the mother is living at City Light and participating in the program.

DOWNTOWN

PHONE: 208-344-5501 / 208-377-9622

ADDRESS: 5959 N. Discovery Pl., Boise

- Showers for fee available. Individuals and families may apply for financial assistance for membership.

EMERGENCY RENTAL ASSISTANCE

PHONE: 208-383-9486

ADDRESS: 1020 s. Capitol Blvd, Boise

- You must be an Ada County resident. You need to meet very low to moderate-income guidelines and demonstrate a history of housing stability. The resident must have a 3 day pay or quit notice or notice of mortgage default and must participate in a case management plan. Assistance is paid directly to the landlord. Home visits are required. Other grant guidelines may apply.

FAIR HOUSING

PHONE: 208-345-0106

ADDRESS: 310 N. 5th, Boise

- Investigating cases of discrimination in housing, rental and sales. Discrimination based on status of race, color, religion, sex, handicapped, national origin and familial status. Allegations investigated are based on falsely denying housing availability, discriminatory advertising and financial brokering.

HAYS HOUSE (CHILDREN'S EMERGENCY SHELTER)

PHONE: 208-322-6687

ADDRESS: 7221 W. Poplar Boise

Crisis Line: 208-322-2308

www.idahoyouthranch.org

- This program assists children ages nine through seventeen and provides shelter, individual counseling and family counseling and mediation. This is a transitional home and is not intended for long-term residence or foster care. The confidentiality policy is adhered to. Fee depends on program, and nobody will be turned away due to inability to pay. Children can be placed in this program in the following ways:
 - *by parent or guardian
 - *by the Department of Health and Welfare
 - *by law enforcement if the child is found to be in imminent danger
 - *by the child if child calls the crisis hotline and reports a need for safe shelter

Placement 24 hours a day/7 days a week. Program looking to broaden services to individual families attempting to address issues of out of control teens and children prone to runaway.

HOMeward BOUND (BOISE NEIGHBORHOOD HOUSING)

PHONE: 208-343-4065

ADDRESS: 416 South 8th Street Suite 101, Boise

- This is a two year transitional housing program that serves homeless and at risk families. Participating families must have a Section 8 Certificate to qualify (see Boise City Housing). The family must have a parent who is in school, a training program or is looking for employment. Homeward Bound also offers parenting, budgeting, nutrition and home maintenance classes. Counseling services are also available to participants. Case management varies due to individual circumstances. Rental units are located in various locations throughout the Boise area and include duplexes and houses.

HOPES DOOR

PHONE: 208-459-6279

www.hopesdoorinc.org

- Women and their children can stay at Hopes Door up to 90 days. They offer life skills classes, a support group, parenting classes, a safety planning class and children's group to address the needs of the children who witness domestic violence and are often the target of emotional, sexual and physical abuse.

IDAHO HOUSING & FINANCE

PHONE: 208-424-7066

ADDRESS: 565 W. Myrtle
www.ihfa.org

- Check website and call number if further questions. Assisting new homeowners with low-rate loans, income based, potential help with down payments and closing costs.

IDAHO YOUTH RANCH

PHONE: 208-337-2613

ADDRESS: 7025 Emerald Street
www.youthranch.org

JESSE TREE OF IDAHO

PHONE: 383-9486

ADDRESS: 1025 S. Capitol Blvd., Boise

- Emergency rent assistance, must have paid rent for previous three months, must have eviction notice or default letter, must participate in case management, have proof of income and be an Ada county resident. May only use once for rent assistance. Need to call first for phone screening.

LANDLORD/TENANT GUIDELINES

PHONE: 334-2424

ADDRESS: State Capitol Building, Boise
www.state.id.us/ag

- Available by pamphlet through the Attorney General's Office or on-line at www.state.id.us/ag under *Manuals*. This provides several remedies for the landlord/tenant relationship including outlining the legal proceedings for eviction.

THE LIGHTHOUSE

PHONE: 208-461-5030

472 Nampa/Caldwell Blvd (Nampa)

- Men only. Must attend evening religious service daily, 3 meals served each day 7 days each week. Daily chores assigned. Chapel service, Nov.-Feb. accepts everyone regardless of space, no time limit. March-Oct. can stay 17 days max and wait 30 days for more shelter time. Showers are free for non-shelter residents. Used clothes are free. Jobs program available if you sign a contract and meet certain objectives to extend shelter stay. 1-year rehab program

PROJECT CATCH

PHONE: 208-345-4907

- This program primarily assists homeless families with children younger than 18. The program is also available to

young adults, ages 18 to 22, who are aging out of foster care. Participants must be homeless with no other housing available or currently living in a homeless shelter. Must be a US citizen, no arrests or convictions for crimes of violence in the last 5 years, no DUI's within the last 6-month period. Must demonstrate a willingness and motivation to work toward achieving self-sufficiency and obtaining permanent housing.

PROJECT DOVE

PHONE: 541-889-6316
24 Crisis Line: 800-889-2000

Ontario, Oregon
www.projectdoveor.org

- This is an emergency shelter home for women and children who are victims of domestic violence and sexual assault. Male children must be age 13 or younger in order to stay at the shelter. If a woman needing shelter has a male child who is 14 years of age or older, Project Dove may be able to pay for one or two nights stay in a motel for the family so that alternate safe shelter arrangements can be made. The program also provides advocacy, peer support, housing and transportation (including to court appearances in Payette and Malheur counties). They also have domestic violence information and referral services. Services are available in both English and Spanish. The maximum length of stay is 30 days. Individual counseling is offered (no fee). They also have a children's program.

NEIGHBORHOOD HOUSING SERVICES

PHONE: 208-343-4065

ADDRESS: P.O. Box 8223 Boise
www.nhsid.org/services/homewardbound.html

- Program offers counseling for default and foreclosure situations.

RIVER OF LIFE

PHONE: 208-389-9840

ADDRESS: 575 S. 13th St., Boise

- Shelter for men only. In winter no space limit. Clothing available. Breakfast, Lunch, and Dinner for River of Life Residents, check time for shelter guests. Chapel daily. Transitional Housing program also available.

SAFE PLACE MINISTRIES

PHONE: 208-323-2169

ADDRESS: 723 N. Mitchell, Boise
www.safeplaceministries.com/

SALVATION ARMY SAFE CENTER

PHONE: 208-343-3571 Call to schedule appointment

www.salvationarmy.org

- This shelter services single women and families. Applicants will complete an intake interview. Breakfast, lunch and dinner provided and stay up to 3 months. Residents are required to perform tasks around facility and must vacate premises Monday thru Friday from 8:00 am to 4:00 pm, childcare is not provided. May take anywhere from several months to one year before assistance becomes available.

VALLEY CRISIS CENTER

PHONE: 208-467-4130
24 Hour Crisis Line: 465-5011

Nampa

- This is an emergency shelter and transitional housing program for victims of domestic violence. Women and their children can stay at the shelter for up to two years. Male children must be 17 years old or younger in order to stay at the shelter. Support groups (for women and children) and legal advocacy are available. Individual counseling is also available at no cost (for women in the community also). This is a secure facility with an alarm system. Confidentiality is strictly adhered to. Services offered in both English and Spanish.

WCA (WOMEN'S AND CHILDREN'S ALLIANCE)

PHONE: 208-343-7025
24 Hour Crisis Line: 343-7025

YMCA

- Emergency housing for women and children who are victims of domestic violence or sexual assault. Shelter is

available for up to 60 days. Services that are also available are: individual counseling, support groups, substance abuse counseling, children's counseling and groups, and rape crisis intervention. There is also a **twenty-four hour crisis line- 343-7025**. This is a secure facility with alarms, and there is a strict confidentiality policy enforced. Rooms are private (one 36 woman or family per room)

LEGAL ASSISTANCE:

AGENCY FOR NEW AMERICANS

PHONE: 208-383-0033

ADDRESS: 1614 W. Jefferson
www.anaidaho.org

- Settlement agency providing housing, cash, English classes, and employment for refugees until attaining citizenship. (Usually 6-8 months). Children are enrolled in local schools. Families are assigned to the program by the State Department. Also help navigate health care needs.

CITIZENSHIP & IMMIGRATION (CATHOLIC CHARITIES OF IDAHO)

PHONE: 208-466-9926

ADDRESS: 4202 W. Emerald St., Boise
www.ccidaho.org

- You may be eligible for permanent residency under VAWA if you are married to a US citizen or Lawful Permanent Resident (LPR) or if you were divorced in the last two years. Your marriage must be proven to be in good faith, have no serious criminal record and **you or your child has been abused by your spouse. The abuse could be emotional and/or physical.** Contact Catholic Charities of Idaho, also Spanish speaking.

DISABILITY RIGHT IDAHO

VOICE/TDD: 208-336-5353

ADDRESS: 4477 Emerald B-100, Boise
www.disabilityrightsidaho.org

- Program assists people with disabilities to protect, promote and advance their legal and human rights through quality legal, individual and system advocacy. Services include information and referral; negotiation or mediation; investigation of suspected abuse or neglect; legal representation for violations of disability related rights; and technical assistance. No cost to client. Must have a physical or mental disability and seeking assistance with a related issue.

COURT ASSISTANCE OFFICES PROJECT

PHONE: 209-287-6944

ADDRESS: 200 W. Front, Boise
www.adacounty.id.gov/Court-Assistance-Office

- The Court Assistance Office (CAO) Internet site is a one-stop clearinghouse to access legal forms, services and other resources for individuals involved in family law cases and other civil (non-criminal) court matters. If you can't afford to hire an attorney to represent you throughout a court proceeding; this project may provide you an attorney who could look over your paperwork, give you advice on how to present your evidence and tell you whether this type of action is right for you, for a lesser cost. Contact the Idaho State Bar Lawyer Referral Service 334-4500 (www.state.id.us/isb/index.htm) for the name of an attorney who will provide an initial consultation (fee). If you do not have access to the Internet, a complete packet of divorce papers can be obtained at the Courthouse, first floor, window 13 free of charge.

DOMESTIC VIOLENCE LEGAL ADVICE LINE

PHONE: 208-345-0106 ext 111

1-877-500-2980

HOMELAND SECURITY (FORMERLY INS)

PHONE: 208-685-6600

ADDRESS: 1185 S. Vinnell Way, Boise
www.uscis.gov

- Naturalization information

IDAHO HUMAN RIGHTS EDUCATION CENTER

PHONE: 208-343-0304

ADDRESS: 777 S 8TH St Boise, Idaho
www.idaho-humanrights.org

IDAHO INTERACTIVE COURT FORMS

PHONE: 208-426-4259

www.idaholegalaid.org
www.courtselfhelp.idaho.gov

- These websites are designed to help individuals representing themselves in court complete the forms they need easily and accurately online.

IDAHO LEGAL AID

PHONE: 208-345-0106

ADDRESS: 310 North 5th Street, Boise
www.idaholegalaid.org

- For divorce assistance:
You must be referred by the WCA (Women's and Children's Alliance, 343-3688).
You must also complete requirements outlined by the WCA (referred to as 12 units of service) that involve attending their Rap group and obtaining individual counseling. For more specific information on what the requirements are for the 12 units of service, please contact the WCA.
You must be a victim of domestic violence.
You must meet certain income criteria.
For assistance with custody orders and modifications:
Apply directly to Legal Aid.
You must meet income criteria to qualify for assistance.
You must be a victim of domestic violence.

IDAHO VOLUNTEER LAWYER PROGRAM

PHONE: 208-334-4510/800-221-3295

ADDRESS: 525 N. Jefferson Ave, Boise
www.isb.idaho.gov

- For assistance with divorce you must meet the following criteria:
You must be in individual counseling (you must have already had one session with counselor and know your next appointment time).
You must have either a 90-day civil protection order, or a no contact order.
You must be a victim of domestic violence.
You must meet program income criteria.
For assistance with modifications regarding child support or visitation, Idaho Volunteer Lawyers offers workshops to those who qualify. You must apply for the workshop a minimum of two weeks in advance of the workshop date. Idaho Volunteer Lawyers can also assist with Answer packets@ in divorces. If your spouse has served you divorce papers, and you do not have the resources to hire an attorney, this program can assist you in doing your Answer packet@ within the required 20-day time frame.

INTERNATIONAL RESCUE COMMITTEE

PHONE: 208-344-1792

7188 W. Patomic Dr Boise
www.rescue.org

- Provides resettlement services for refugees including housing, case management, employment, job upgrade and access to benefits and services.

LAWYER REFERRAL SERVICE

PHONE: 208-334-4500

- Refers to an appropriate lawyer in the Referral Database who practices the specific area of law requested and in a location near the client.

PRO SE FAMILY LAW CLINIC

PHONE: 208-334-4510

This clinic will make available volunteer attorneys and paralegals to help low-income parents complete the Court Assistance Office forms for family law matters. Talk to attorneys and paralegals free of charge.

SELF-HELP LEGAL ALTERNATIVES

PHONE: 208-344-3208

ADDRESS: 3350 Americana Terrace, Ste 220

www.courtready.com

- Providing assistance in family law, guardianships, and bankruptcies, services include preparation of legal forms and some legal help for a fee to do paperwork for child custody, child support modification, divorce, bankruptcy, name change, guardianships, power of attorney and some adoptions; including notarization and general court orientation. Most services provided at a flat rate.

SENIOR LEGAL HOTLINE

PHONE: 208-345-0106

- Hotline is available for seniors 60 years or older to address civil legal concerns wills, power of attorney, Medicare Medicaid, nursing home care, long term care access, Social Security, family law, housing, utilities, consumer problems, credit card debt, home mortgage foreclosures and government entitlement programs. The automated system will transfer you to the next available attorney to take the call.