





This document is available in English and in Spanish at www.operationhope.org. For additional information call 888-388-HOPE (4673)



PERSONAL DISASTER PREPAREDNESS GUIDE

© Operation HOPE, Inc.

More often than not, disasters occur with little or no warning — don't get caught unprepared. Your **Personal Disaster Preparedness Guide (PDPG)** will allow you to advise family members of your recovery process and to reassure them if you are not affected by an event in your city. The ability to contact family members and locate injured relatives is the first step to recovery. All family members (over 16) should complete and keep their own PDPG. Keep one copy safe at home, and one at the workplace. Additional copies are available through www.operationhope.org. If you need assistance please call 888-388-HOPE (4673).

PDPG for:	
_	(Print document owner's name)

BASIC INFORMATION / VITAL STATISTICS

The Basic Information/Vital Statistics portion of the PDPG requires you to gather basic information about your family and how to reach local first-responders. This information will also be useful for an individual emergency such as sudden illness or a house fire. It is a great reference for babysitters, house or pet sitters and neighbors. Attach additional sheets as necessary for family members who live in your home.

Family Members Name:	Phone Numbers:		
	E-mail:		
	Height:		
Name:	Phone Numbers:		
Date of Birth:	E-mail:		
Blood Type:	Height:	Weight:	
Required Medications:			
Name:	Phone Numbers:		
Date of Birth:	E-mail:		
Blood Type:	Height:	Weight:	
Required Medications:			
Medical conditions:			



Name:	Phone Numbers:	
Date of Birth:		
Blood Type:	Height:	Weight:
Required Medications:		
Allergies:		
Medical conditions:		
Name:	Phone Numbers:	
Date of Birth:	E-mail:	
Blood Type:	Height:	Weight:
Required Medications:		
Allergies:		
Medical conditions:		
Name:	Phone Numbers:	
Date of Birth:		
Blood Type:		
Required Medications:		
Allergies:		
Medical conditions:		
Always make sure your pets are wearing update Pets are never allowed at emergency sh Pet name, species, color, weight:	elters. Make a plan for yo	ur pets in case you must evacuate.
Pet name, species, color, weight:		
Pet name, species, color, weight:		
Pet name, species, color, weight:		
List any pet medical issues, medications:		
Regular veterinarian phone:		
Address:		
Emergency veterinarian phone:		
Address:		
Local animal shelter phone and location:		



Your Employment Information:

Company/Firm:			
Street:	Suite/Apt.:		
City:	State:	Zip Code:	
Supervisor name, first and last:		gender:	
Your direct phone line at work:	Supervisor's email:		
Supervisor's phone at work:	at home:		
Spouse / Par	tner Employment Information:		
Name:Con	npany/Firm:		
Street:	Suit	te/Apt.:	
City:	State:	Zip Code:	
Supervisor name, first and last:		gender:	
Spouse/partner work phone:	Supervisor's email:		
Supervisor's phone at work:	at home:		
Other family me	mbers' Employment Information	<u>.</u>	
Name:Con	npany/Firm:		
Street:	Suit	te/Apt.:	
City:	State:	Zip Code:	
Supervisor name, first and last:		gender:	
Family member work phone:	Supervisor's email:		
Supervisor's phone at work:	at home:		
Name:Con	npany/Firm:		
Street:	Suit	te/Apt.:	
City:	State:	Zip Code:	
Supervisor name, first and last:		gender:	
Family member work phone:	Supervisor's email:		
Supervisor's phone at work:	at home:		
Name:Con	npany/Firm:		
Street:	Suit	te/Apt.:	
City:	State:	Zip Code:	
Supervisor name, first and last:		gender:	
Family member work phone:	Supervisor's email:		
Supervisor's phone at work:	at home:		



National Emergency Assistance Numbers:

The American Red Cross (ARC) Call the American Red Cross at 866-438-4636 and provide your city, state and zip code to request contact information to your local American Red Cross office, including phone number and address. You can also go to the website, http://www.redcross.org and enter your zip code to find a local office. Record that information below: Local Red Cross phone: Address: $\Diamond\Diamond\Diamond\Diamond\Diamond$ Federal Emergency Management Agency (FEMA) FEMA will provide emergency assistance when there is a major disaster in your area. To find the regional number for FEMA, go to the website http://www.fema.org/regions/ and click on your part of the country. Under the 'About' header, click Contact Us. You can also call the main office at 202-646-2500 and request the phone number for the regional office in your area. This is not an emergency number. Record the information below: FEMA region #, office phone: $\langle \rangle \langle \rangle \langle \rangle$ State Emergency Management All states have a department that manages large disasters or emergencies. It may be called something like the Office of Emergency Services, or the Emergency Management Division of a state department. FEMA has created a website called Ready.gov where you can go to find that department in your state: http://www.ready.gov/states/index.html. Click on your state to find the name and number, and record the information below: Local emergency management:



Local emergency phone numbers can usually be found in the front or back of your local phone book. Local police or law enforcement (name/precinct/area):_____ Emergency number: Your local law enforcement may use their non-emergency number for evacuation information and other purposes. Never call an emergency number when you are not experiencing an emergency. Non-emergency number: Local Fire Department (station/house): Emergency number: Non-emergency number: Address: Local Medical Facility:_____ Phone number: Emergency Room: Address and directions from your house: Family Doctor name: Phone: _____Phone:_____ Pediatrician name: Family hospital or Family Doctor's resident hospital:_____ Phone number: _____Emergency Room: ____ Address and directions:



It is important to keep your child's or elderly relative's pick-up information up-to-date. Schools, daycare and elder care facilities will only release the loved one to someone listed on their approved list. Not only is it important to have a current approved person listed, it is vital to remove outdated contact information. Attach any further important documentation you need for this section.

School, daycare, or elder care contact information:

Name of Child/relative:	Birth date:	
Name of School/daycare:		
Contact person at facility:		
Address:		
Approved pick-up individual:	Phone:	
Approved pick-up individual:	Phone:	
Other important information:		
Name of Child/relative:	Pirth data:	
Name of Child/relative:		
Name of School/daycare:		
Contact person at facility:		
Address:		
Approved pick-up individual:	Phone:	
Approved pick-up individual:	Phone:	
Other important information:		
Name of Child/relative:	Birth date:	
Name of School/daycare:		
Contact person at facility:	Phone:	
Address:		
Approved pick-up individual:	Phone:	
Approved pick-up individual:	Phone:	
Other important information:		



PLAN OF ACTION

The Plan of Action portion of your PDPG allows you to customize this form for your location. Both sections ask you to identify specific disasters common in your area. Part I below should be completed for your workplace and Part II should be completed for your home. It will allow you to survive and return to your family in the shortest possible time.

Part I - Workplace

Identify three emergencies you want to prepare for by placing an A, B and C next to the event. This will allow you to focus on the effects and your actions for disasters most likely to occur in your city.

Terrorism

lood Massive Power Outage		
Earthquake	Hurricane	
Tornado		
Required Actions:		
is available online at www.operationhope.org or ca	ergency Financial First Aid Kit (EFFAK). The EFFAK all 800-480-2520 to request one. Keep one copy safe at sit box and mail one in a sealed envelope to a trusted	
will be posted in lunch rooms, break rooms, or oth	rive at your workplace. Often, emergency information her such areas. If an emergency/disaster representative who is responsible for emergency coordination. Verify ergency occurs?	
Name:	Number/extension:	
b. What are the evacuation procedures and exit of		
1		
2		
3		
	cuated individuals in case you are separated from your	
2		
If you are not allowed to return to your work are a. How will you get home?	a:	
a. Flow will you get home:		
b. Will your car be available? If you park in or nea	ar your building consider options.	



•	an you take to get home? List the options including where you will board
and get off: 1.	
2.	
3	
4. If you are required to remain phone availability may be limite	in the area or a shelter for 24 hours, whom will you notify? Remember, ed. Therefore, ask one contact person to inform other family members (one List names, phone numbers and e-mail addresses:
Name:	Email:
Phone Numbers:	
	Email:
Phone Numbers:	
	Email:
Phone Numbers:	

5. Make arrangements for the pickup and care of young children and elderly family members. Most schools require preauthorization to release children. Be sure to complete the school/daycare/elder care section on page 7 of this PDPG, then give the contact person that information.

Once you have completed this Personal Disaster Preparedness Guide, store it in an easily accessible place at your work location. We also recommend that employers maintain a computer disk with the name, home and cell phone number of each employee. Two individuals in the Personnel Department should be designated to retrieve the disk before evacuations. Each department manager should maintain a printed listing for their department, for use during non-business hours.



Part II - Home

Identify three emergencies you want to prepare for by placing an A, B and C next to the event listed below: Which are most likely to occur in your community?

Fire	— Terrorism
Flood	Massive Power Outage
Earthquake	
Tornado	Mud Slide
Required Actions:	
List individuals to be contacted before and af (one person should be out of state).	fter evacuation
Name:	Email:
Phone Numbers:	
	Email:
Phone Numbers:	
	Email:
Phone Numbers:	
Route Two:	
Establish two evacuation locations where you location by local authorities. a	
b.	



WHEN THERE IS AN EMERGENCY

1.	Retrieve your completed Emergency Financial First Aid Kit and your Personal Disaster Preparedness
	Guide.

2.	Turn your TV and radio on to receive	e emergency instructions from local authorities	. Have a battery-
	operated radio available and identify	y a designated emergency alert radio station, _	
	and TV channel,	, to be used.	

- 3. Use your TV or radio to receive information. In certain emergencies, such as floods or tornadoes, track updates to gauge the level of danger to you and your family. Respond accordingly. The power may be out, so it is imperative to keep a portable AM/FM radio on hand with a fresh battery supply. You might also want to consider keeping an AC adapter that can be plugged into a car lighter to power your radio, cell phone or similar small apparatus.
- 4. Should I stay, or should I go? It is sometimes safer to stay put; other times you will need to leave. As mentioned above, track updates on your TV or radio to best gauge the situation. Use common sense. If you have to leave, refer to the evacuation options you have listed above and try to communicate your departure and estimated time of arrival to your family members and out-of-state contact. Call everyone once you have arrived.
 - Always keep your vehicle at least half fueled in the event you need to leave immediately you may not find an operating gas station for a long time.
 - Always travel with an emergency supply kit. If possible, keep a kit permanently in your vehicle.
 - Bring your pets, but realize that only "service animals" may be permitted in public shelters.
 Therefore, inquire in advance how and where you can leave your pets; store a small emergency pet food ration as a precaution. See page 2 for more information.
 - Time permitting, move any furniture or outdoor valuables into your home and lock all the windows and doors. Leave a note on the door stating your destination and contact information. And check to see if any neighbors may need a ride.
- 5. Utilities: Familiarize yourself and your family in advance with your utilities. Know where the gas, electric and water shutoff valves are located and, if necessary, ask a professional how to turn them off. NOTE: Once you have turned off the gas, DO NOT ATTEMPT TO TURN THE GAS BACK ON YOURSELF A professional must do this for you. Keep a wrench or custom tool near the gas and water shutoff valves at all times for quick and easy access.

Do not turn off the gas unless you are instructed to by local authorities or you smell the odor of gas.



- 6. If you are advised to remain in your home for safety, chemical or other hazards, take the following precautions:
 - Close and secure all exterior doors and windows.
 - When chemical or airborne hazards are involved, turn off air conditioning and heating systems, and close all external vents including fireplace dampers.
 - Gather emergency items including your Emergency Financial First Aid Kit, Personal Disaster Preparedness Guide, emergency food & water, medical first aid kit, flashlight, cell phone and a battery-operated radio.
 - Turn on your TV or radio and listen for further instruction and advisories.
 - Keep your phone line free by avoiding unnecessary calls.



Maintain this Personal Disaster Preparedness Guide with your Emergency Financial First Aid Kit (EFFAK). Obtain a Disaster Preparedness Check List from a local authority and follow the recommended actions (see page 6 for more information).

REMEMBER: COMMUNICATION & PREPARATION ARE KEY!

Involve your family members in creating your home preparedness guide and inform every one of the planned actions. Review and update your plan every six months.



PERSONAL ASSET LISTING

This section will help you in filing insurance claims and applying for assistance

I. F	Rea	al Estate		
	1.	Date purchased		
	2.	Cost		
	3.	Estimated current value		
	4.	Appraisal information		
		Insured:	yes	no
	6.	Additional value added_		
II. A	٩u	to/Truck/RV/Boat		
	1.	Date purchased		
	2.	Cost		
	3.	Estimated current value		
	4.	Appraisal information		
	5.	Insured:	yes	no
	6.	Additional value added_		
III.	Je	welry		
	1.	Date purchased		
	2.	Cost		
	3.	Estimated current value		
	4.	Appraisal information		
	5.	Insured:	yes	no
	6.	Additional value added_		



IV. Art & Antiques

	1.	Date purchased		
	4.	Appraisal information_		
	5.	Insured:	yes	no
	6.	Additional value added		
٧.	Pľ	noto Equipment		
	1.	Date purchased		
	2.	Cost		
	4.	Appraisal information		
	5.	Insured	yes	no
	6.	Additional value added_		
VI.		deo Equipment Date purchased		
	2.	Cost		
	4.	Appraisal information		
	5.	Insured	yes	no
	6.	Additional value added_		
	_			



VII. Home Computers/Peripheral Devices

	1. Date purchased							
	2. Cost							
	3. Estimated current value_							
	4. Appraisal information							
	5. Insured	yes		no				
	6. Additional value added	d						
VII	I. Unique Furniture							
	Date purchased							
	2. Cost							
	3. Estimated current value							
	4. Appraisal information_							
	5. Insured	yes		no				
	6. Additional value added	d						
IX.	Leather/Furs							
	Date purchased							
	Cost Stimated current value							
	4. Appraisal information_							
	5. Insured	yes		no				
	6. Additional value added	d						



X. Collections

·							
2. Cost							
3. Estimated current value_							
4. Appraisal information							
5. Insured	yes	no					
6. Additional value	e added						
. Musical Instru	uments						
. Musical Instru	uments						
1. Date purchased	uments						
1. Date purchased 2. Cost 3. Estimated current	uments dent value						
1. Date purchased 2. Cost 3. Estimated current	uments dent value						
1. Date purchased 2. Cost 3. Estimated current	uments dent value						

Review your homeowners or renter's and other insurance policies. Do they cover the replacement cost of the assets listed in this section?



FINANCIAL LITERACY AND DISASTER RECOVERY BUDGET

CATEGORY	Monthly Pre-disaster Budget	Monthly Current Budget	Monthly Recovery Budget
EXPENSES:			
Personal Savings			
Mortgage or Rent			
Utilities: Gas/Water/Electric/Trash			
Cable TV			
Telephone			
Home Repairs/Maintenance			
Car Payments			
Gasoline			
Auto Repairs/Maintenance/Fees			
Other Transportation (tolls, bus, subway, etc.)			
Child Care			
Auto Insurance			
Home Owners/Renters Insurance			
Computer Expense			
Credit Cards and revolving accounts			
Entertainment/Recreation			
Groceries & Foods			
Toiletries, Household Products			
Clothing			
Eating Out			
Gifts/Donations			
Healthcare (medical/dental/vision, inc. insurance)			
Hobbies			
Interest Expense (credit cards, fees)			
Magazines/Newspapers			
Additional Federal and State Income Taxes			
Personal Property tax			
Personal Loans			
Pets			
Disaster Expense			
Disaster Expense			
SBA loans			
Miscellaneous Expense			
Miscellaneous Expense			
TOTAL EXPENSES			



FINANCIAL LITERACY AND DISASTER RECOVERY BUDGET

	Monthly Pre-disaster	Monthly Current	Monthly Recovery
CATEGORY	Budget	Budget	Budget
INCOME:			
Wages/Salary (take-home amount)			
Bonuses			
Interest Income			
Sale of Assets			
Dividend Income			
Miscellaneous Income			
Grants			
Grants			
Loans			
Loans			
Total Funds Available:	-	·	_
CASH AVAILABLE (FUNDS AVAILABLE LESS EXPENSES)			

For more information or for help completing your budget, please call HOPE Coalition America at 1-888-388-HOPE (4673)