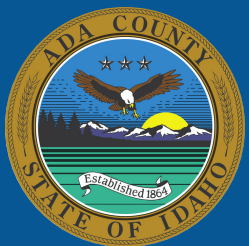




ADA COUNTY YEAR IN REVIEW 2017

www.adacounty.id.gov





Ada County

AT A GLANCE

MOST POPULOUS COUNTY IN IDAHO

- 2017 Population: 454,000 estimate per COMPASS
- 9.6% population increase in the last year
- Ada County Cities: Boise, Meridian, Eagle, Garden City, Star, Kuna
- Surface area: 1054.99 square miles

ELECTED OFFICIALS

- **Commissioners:** Dave Case, Chairman, Dist 3
| Jim Tibbs, District 1 | Rick Visser, District 2
- **Assessor:** Robert McQuade
- **Clerk:** Christopher Rich
- **Coroner:** Dotti Owens
- **Prosecutor:** Jan Bennetts
- **Sheriff:** Stephen Bartlett
- **Treasurer:** Vicky McIntyre

DEPARTMENTS

- Administration
- Development Services
- Emergency Management
- Expo Idaho
- Juvenile Court Services
- Operations
- Paramedics
- Parks & Waterways
- Public Defender
- Weed, Pest & Mosquito Abatement

INSIDE ADA COUNTY

Employees: 1,810

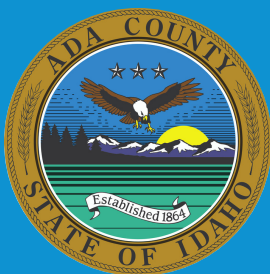
Full time: 1,719

Part time: 91

FUN FACTS

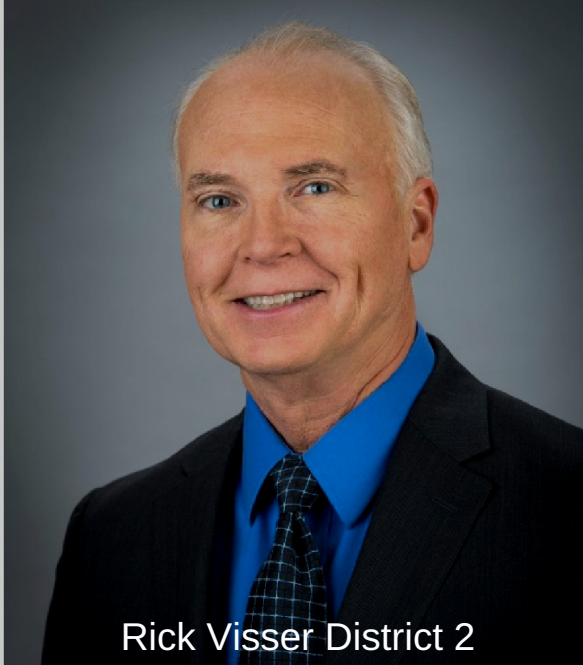
Ada County was established on December 22, 1864.

Ada County was named after Ada Riggs, the daughter of Idaho Territorial Legislator H.C. Riggs, one of the founders of Boise.

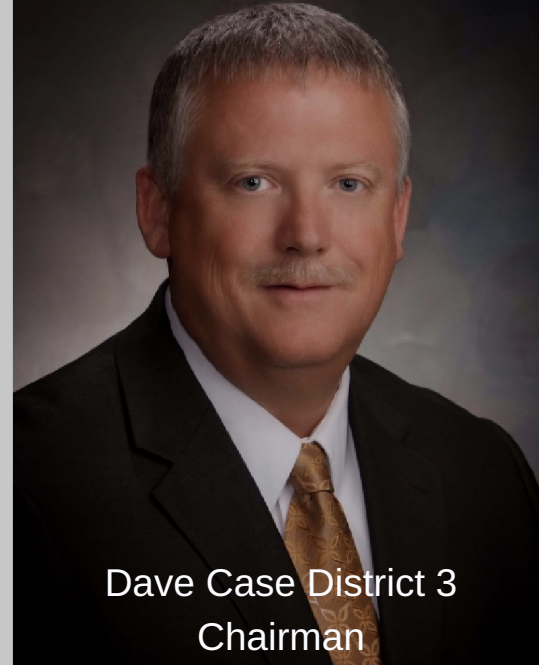




Jim Tibbs District 1



Rick Visser District 2



Dave Case District 3
Chairman

COMMISSIONER'S OFFICE

HIGHLIGHTS

- Commissioners Case and Visser sworn into office on January 9th.
- Signed a Local Disaster Emergency Hazardous Winter Weather Declaration
- Approved removal of Plantation Island Bridge for public safety concerns over spring flooding
- Started a weekly video series, Ada County News, to keep citizens informed at facebook.com/AdaCountyCommissioners
- Provided support for Gowen Thunder Air Show



Swearing-In January 9, 2017



Idaho Air National Guard recognizes Board after Gowen Thunder Air Show

COMMISSIONER'S OFFICE



GROWTH

- Celebrated grand opening of the new state of the art 911 Emergency Dispatch Center.
- A new DMV branch opened at Franklin and Maple Grove
- New Path Community Housing, a facility to help chronically homeless, broke ground.
- Concession and restroom at Ada/Eagle Bike Park is now open!

EVENTS

- Hosted Meet Your Elected Officials event
- Participated in Bike to Work Day in honor of May in Motion
- Hosted Fishin' with the Commission at Sego Prairie Pond in Kuna.
- Threw out first pitch at Boise Hawks Opening Day
- Declared October Domestic Violence Awareness Month
- Attended 4th Annual Avimor Kid's Duathlon
- Celebrated National Adoption Day
- Participated in Boise Veteran's Day Parade and Boise Holiday Parade
- Hosted Ada County Toy Drive for St. Luke's Children's Hospital



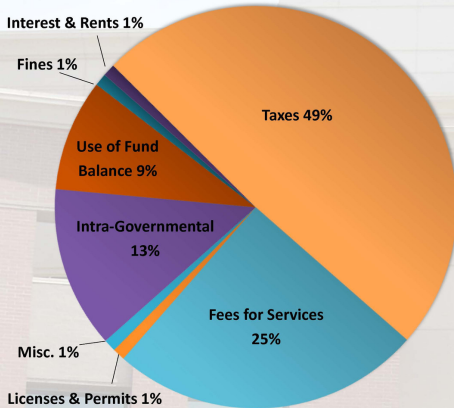
COMMISSIONER'S OFFICE

BUDGET

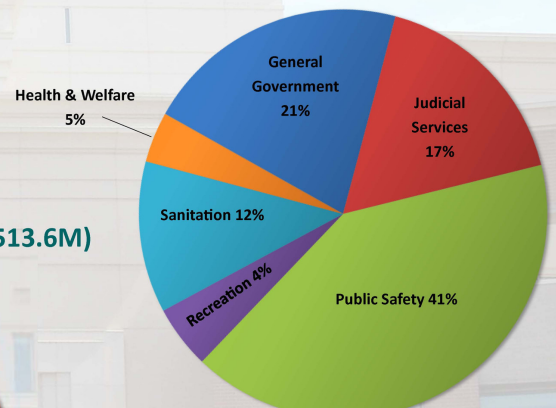
- On August 15, 2017 The Board of Commissioners adopted the Fiscal Year 2017-18 budget.
- The balanced budget totaling \$252,009,045 was unanimously approved.
- Ada County provides its residents with services like police protection, emergency disaster preparedness, election services, parks and recreation, solid waste disposal and more!

Ada County Fiscal Year 2017-2018 Budget = \$252,009,045

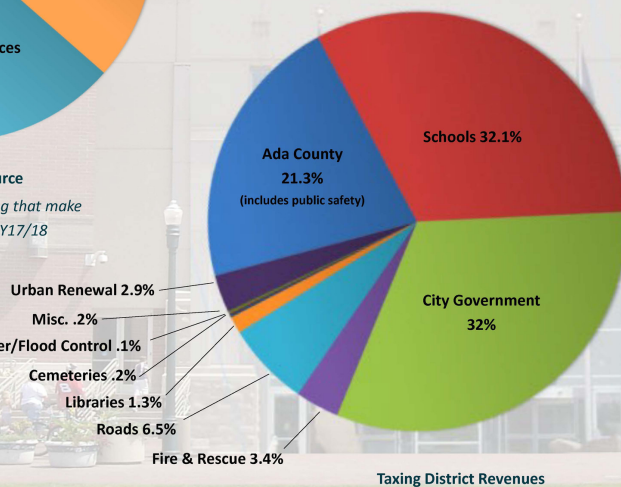
Ada County Funding by Source



Ada County Budget Allocations



Total Taxing District Revenues (\$513.6M)



Ada County Funding by Source
This represents the sources of funding that make up the Ada County budget for FY17/18

Ada County Budget Allocations
Budget allocations indicate where funding is budgeted to be spent in FY17/18

Taxing District Revenues

There are 45+ individual taxing districts in Ada County. Although Ada County mails a combined property tax bill on behalf of the taxing districts, only about 21% of what is collected goes toward county government and county programs; the remainder is distributed as illustrated above.



adacounty.id.gov/commissioners



facebook.com/AdaCountyCommissioners/



twitter.com/Ada_County/



ASSESSOR

Robert H. McQuade

ASSESSOR'S OFFICE

• Four Divisions:

- Administrative
- Appraisal
- Land Records
- Motor Vehicles (DMV)

GROWTH

• The population increased at a rate of more than 2% from 2016 to 2017. Idaho is the fastest growing state per the Census Bureau. Throughout the entire state, Ada and Canyon County account for 50% of all new growth. Increased population equates to an increased workload for the Assessor's Office.

BY THE NUMBERS

- 28,000 phone calls answered
- 4,017 property tax deduction applications processed
- 200,000 parcels appraised with market value over \$50 billion
- Motor Vehicles (DMV) processed 845,112 total transactions, issued 215,272 titles and served over 361,000 total customers
- 127 new subdivisions processed creating 3,632 new subdivision lots
- 29,000 ownership document processed; 3,783 parcels added to assessment rolls

CONTACT

adacounty.id.gov/assessor

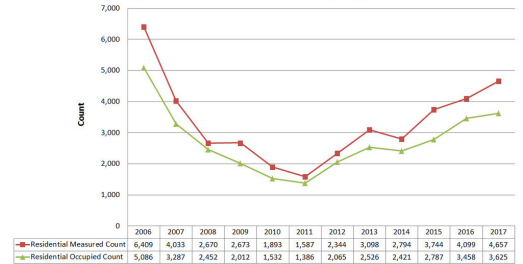
[@AdaCountyAssessor](https://www.facebook.com/AdaCountyAssessor)

[@AdaCoAssessor](https://twitter.com/AdaCoAssessor)

APPRAISAL DIVISION

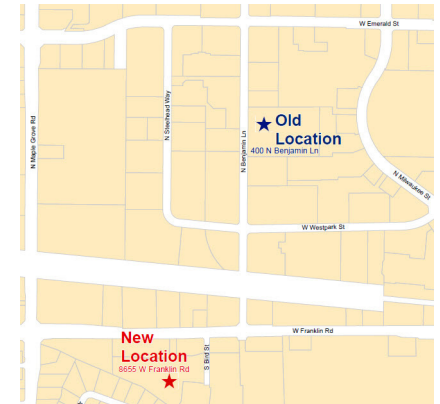
- Continues to manage near-record numbers of new construction
- Measured and collected physical characteristics for 4,657 new homes (14% increase over 2016)
- Highest count since launching mobile field data-collection program and increasing data collection standards
- Kept staffing levels near-constant, adding only one new position in the same time-frame

Ada County Residential Characteristics Measured and Occupied by Year 2006 - 2017



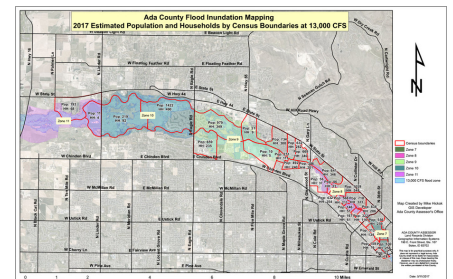
MOTOR VEHICLES (DMV)

- Grand Opening of Franklin DMV Office in September | 8655 W. Franklin Rd
- More parking | On-site inspections | Large waiting area | 5 minute wait time or less
- Allows Sheriff's Office ability to expand Driver's License services at Benjamin



LAND RECORDS DIVISION

- Assisted Ada County Emergency Management with Boise River flood response
- Provided GIS mapping services for all of the local government responders
- Took federal, state and local data to create maps depicting Boise River's flood zones at various flow levels, areas of concern, properties affected, number of households and citizens affected, property damage, jurisdiction boundaries, utilities and well locations.
- 70 maps were created to assist emergency responders





CLERK'S OFFICE

CHRISTOPHER RICH

RECORDS

Records Retention Center has imaged 50,027 files, which consists of 2,575,043 images in 2017 (odyssey and non-odyssey files). RRC works very hard to make sure the files are in the correct order and the image quality is great. We take great pride in working with such important material that gets used every day in the court process.

CRIMINAL DIVISION

The Ada County Clerks' Criminal Division through a grant from the MacArthur Foundation and the Ada County Sheriff's office, implemented a text notification system which significantly reduced the number of Failures to Appear for court dates.

CIVIL DIVISION

The Civil Division reduced the average number of days a document waits to be review by 88.2%.

INDIGENT SERVICES

Indigent Services collected \$871,706 from indigent applicants to cover past medical expenses. That's an increase of 13.6% over FY16.

AWARDS

Ada County Controller, Kathleen Graves, was awarded Financial Manager of the Year for 2017 by the Idaho Centennial Chapter of the Association of Government Accountants (AGA). Kathleen has been with the County for 31 years and belongs to both AGA and the Government Finance Officers Association (GFOA). She has been instrumental in financial process improvement and reporting and has received the Certificate of Achievement for Excellence in Financial Reporting from GFOA for 28 consecutive years.



<https://adacounty.id.gov/clerk>



DOTTI OWENS

CORONER'S OFFICE



2017 HIGHLIGHTS

CERTIFICATION

- Completed re-certification for the National Association of Medical Examiners and International Association of Coroners and Medical Examiners
- Major accomplishment, demonstrating the office operates within the highest standards set among Medical Examiners Offices and Coroners offices throughout the nation
- Represents Ada County's commitment to advancing the accurate determination of the cause and the manner of death through the utilization of science, medicine, and the law

INVESTIGATION

- Actively supports the American Board of Medical Death Investigation (ABMDI); a voluntary national, not-for-profit, independent professional certification board, established to promote the highest standards of practice for medicolegal death investigators.
- Continuing to mandate education and testing to all new investigative staff throughout the next year, as well as continuing education in specialized fields

IDAHO STATE CORONER ASSOCIATION

- Active partner with the Idaho State Coroner's Association
- Organized and officiated conferences for all the Coroners, ACCO staff, Commissioners and Ada County Law Enforcement
- Hosted a lecture with Dr. Henry Lee, world renowned Forensic Pathologist
- Provided training and support to Coroners throughout Idaho

REMEMBERING THE FORGOTTEN

- For the second year in a row, provided a final resting place for 7 decedents with no known next of kin or those that were abandoned by family.
- The office spent considerable time trying to identify and contact family members, while other cremains were abandoned.
- Cloverdale Funeral home provides a crypt to the county allowing cremains to be laid to rest after "Remembering the Forgotten" ceremony.

COMMUNITY EDUCATION & PARTNERSHIPS

Dotti Owens and the ACCO staff has been instrumental in educating the community and bringing awareness to the opioid crisis that is sweeping the state. Providing this education will reduce overdose deaths throughout the county. ACCO is involved with the community through speaking engagements in schools, neighborhood organizations and various other professional and civic groups.



adacounty.id.gov/coroner

[facebook.com/AdaCountyCoronerOffice](https://www.facebook.com/AdaCountyCoronerOffice)

twitter.com/AdaCoroner

PROSECUTOR

JAN BENNETTS

CRIMINAL AND CIVIL DIVISIONS

The Criminal Division handles thousands of homicide, domestic violence and child abuse cases. In 2017, criminal prosecutors tried 105 jury trials and spent 244 days in jury trial. The Civil Division continues to successfully operate as General Counsel for all Ada County elected officials and department heads. In 2017, the Civil Division handled over 2,000 matters ranging from advising clients, preparing complicated contracts to handling complex litigation.

LEGISLATIVE ACCOMPLISHMENTS

In May, the Board of Ada County Commissioners recognized Ada County Deputy Prosecutors Nancy Werdel and Lorna Jorgensen for their tireless efforts in helping draft a procurement bill which was signed into law by Governor Otter in April.



FACES OF HOPE

The FACES of Hope Victim Center, with the leadership of the Ada County Prosecutor's Office and Ada County Commissioners, and with the cooperation of many community and multi-disciplinary partners, provides triage and support services to vulnerable crime victims of child abuse, domestic violence, sexual violence, elder abuse and stalking. Over seventeen partners from prosecutors, to law enforcement officials to medical professionals collaborate to deliver assistance and services to vulnerable crime victims.

1,149 children and 797 adult victims seen at FACES in 2017



Domestic Violence Awareness month was kicked off in October with the Women's and Children's Alliance, Ada County Paramedics and other elected officials. First responders were recognized for playing a key role in addressing domestic violence in the community.



MESSAGE FROM JAN

Over three years after being appointed and over a year after being elected, Ada County Prosecutor Jan Bennetts said, "Serving the citizens of Ada County in this role is an indescribable honor. Neither I nor my staff take for granted the trust placed in us to serve our community with integrity."

WHO WE ARE

150 employees work in the office of the Ada County Prosecuting Attorney. The deputy prosecutors, victim-witness coordinators, investigators and each member of the support staff play a vital role in the successful administration of justice and in the representation of our civil clients as we work tirelessly to serve Ada County citizens.

RECOGNIZED FOR SERVICE WITH ADA COUNTY

- 5 Years: 10 employees
- 15 Years: 2 employees
- 20 Years: 2 employees
- 35 Years: Congratulations and thank you, Jim Dickinson!



adacounty.id.gov/prosecutor

PROSECUTOR

JAN BENNETTS

PROSECUTOR BENNETTS

In November, the Board of Ada County Commissioners recognized Prosecutor Bennetts for being the recipient of four awards in 2017. Prosecutor Bennetts was the recipient of one of Idaho Business Review's Women of the Year Awards and she also received one of Idaho Business Review's Leaders in the Law Awards. Prosecutor Bennetts received the Distinguished Alumni Citation from Willamette University where she attended law school and in November, 2017, she received the Idaho State Bar Fourth Judicial District Professionalism Award.



"It is a privilege and honor to lead the team of men and women who staff this Office," Prosecutor Bennetts said. "They are dedicated people who work diligently with our law enforcement partners and our clients to ensure the citizens of Ada County live in a safe community. Public safety is a top priority."



Sheriff's Office

STEPHEN BARTLETT



Flood Season 2017

- Worked closely with Ada County Emergency Management, the Ada County Highway District, Eagle and Boise fire departments, and several other agencies to develop safety plans for the neighborhoods next to the river, stretching from Garden City to the Canyon County border.
- Identified and established exit routes to move people and vehicles out of flooded areas as efficiently as possible, figuring out ways to patrol areas affected by flood waters, and how to best use our communications team and deputies to get essential public safety information to the public.
- Alternative Sentencing team used Sheriff's Labor Detail to fill over 65,000 sandbags to help protect public property from rising floodwaters and Ada County citizens protect their homes.



Unmanned Aircraft

- Began an unmanned aircraft system (UAS) project in 2017 after several years of research and training to ensure that our deputies are able to use them in the most efficient and secure way – while following all federal and local laws for UAS use.
- Nine certified deputies operate and fly the UAS when technology is needed to help solve crimes and protect the public – allowing investigators to track suspects, collect evidence, and increase safety for everyone during active crime scenes.
- Two operational unmanned aircraft systems are able to be deployed when needed. Nine pilots provide coverage for all patrol shifts.



Sheriff's Office



Safety and Justice Challenge

- The MacArthur Foundation awarded the ACSO \$1 million in 2017 as part of an overall plan to reduce Ada County's jail population by 15%-to-19% and to promote social justice.
- It's been three years since the foundation selected Ada County as a finalist for its nationwide Safety and Justice Challenge. We were finally able to put our plan in action in 2017 when the foundation approved our plan with their generous donation.
- Eight new employees were hired for key positions in the criminal justice system, including public defender case managers, court clerks, pretrial release case manager, and a program manager to actively manage the program.



New 911 Emergency Dispatch Center



- Dispatchers moved into Ada County's new 911 Emergency Dispatch Center on Pine Avenue in Meridian.
- The old 911 Dispatch Center was a 1,400 square-foot dark cave in the basement in the main ACSO office on Barrister Drive. The main floor of the new center is about 4,500 square feet and is filled with state-of-the-art dispatch stations, more sophisticated communication equipment, and room to move.
- The Meridian location allows deputies and ACSO employees to use the facility as satellite office/meeting area when working in western Ada County.
- Provides the space and technology needed to serve Ada County's emergency communications needs now and well into the future.



<https://adasheriffblog.org>



<https://www.facebook.com/adacosheriff/>



<https://twitter.com/AdaCoSheriff>

Treasurer

Vicky McIntyre



NEW ADDITION

- Established a "western-county" tax payment location at 182 N Cloverdale. Accessible in December 2017 during primary tax season,
- Gave Ada County citizens an alternative to downtown Boise traffic and construction.
- Positive response received from our taxpayers on this additional payment location.

PERMANENT PUBLIC ADMINISTRATION

- Leased a permanent building for Ada County Public Administration so all estate assets are in one location
- Public Administration is a constitutional duty of the County Treasurer
- When someone dies without a will or an heir willing to step up, the county treasurer is required to administer the estate.

E-TAX

- Implemented a convenient online program for taxpayers who own or manage multiple properties
- County can combine tax bill for an entity into a single mailer.
- Pilot program began for large companies delivering tax bills via an electronic file of PDF images

Program will continue in 2018 with ability to dramatically reduce printing and mailing costs saving taxpayers money.

ACH PAYMENTS

- Taxing districts receive large amount of tax distributions during the year.
- Assisted Auditor in initiating ACH payments for taxing districts
- Instead of "checks in the mail," an automatic delivery of tax distribution and vendor payments are sent directly to bank accounts reducing mailing and printing costs.

GRANT FUNDING RECEIPTS

- Established formal process for federal grant funding receipts for county departments
- Defined objectives and a formal, documented process
- New system being tested by Sheriff's Office and Weed & Pest Department



adacounty.id.gov/treasurer



facebook.com/AdaCountyTR



twitter.com/AdaCountyTR

HUMAN RESOURCES

HR SPOTLIGHT SERIES

- Ada County Human Resources launched the HR Spotlight Series to provide regular training and development opportunities to managers, supervisors and other staff.
- Topics include: hiring, interviewing, drug-free workplace and other relevant topics.
- The first three sessions had 50-100 participants and received high marks for content and quality.
- The goal is to improve on each course and ensure topics offered are beneficial to employees.

SLIPS AND FALLS

- Workers compensations claims processed by Risk Management: 129
- 11% increase over 2016 thanks to snowmageddon.
- 17 slips and falls from snow and ice - 5.5 times more than 3 in 2016
- Despite the increase, costs dropped 3%
- Taxpayers were saved nearly \$700,000 due to our management of a self-insured risk fund.



adacounty.id.gov/Human-Resources

Job Opportunities

adacounty.id.gov/jobs

ONLINE BENEFITS ENROLLMENT

- Ada County has a new online enrollment system for employee benefits! Benefitfocus eliminated paper forms for all enrollments except retirement and Aflac.
- The system is accessible from any device with internet access – including mobile phones – making sign up more convenient for employees and their families.
- The site includes an introductory video and consolidates all of our benefits information into one location.

ROTH IRA

- It's finally here! The Ada County Deferred Compensation 457(b) Plan started offering a Roth option in 2017.
- Roth contributions allow employees to make after-tax contributions to their 457(b) account.
- Pre-tax and post-tax contributions each have advantages, and now our employees can choose from both.
- The County matches up to 3% of 457(b) contributions whether they're pre-tax, post-tax or a combination of the two.

ONLINE HR SERVICE INFORMATION

- We want to attract talented, passionate employees who care about making a difference in our community, and our website now shares why this is a great place to work.
- Pages now provide an overview of our awesome benefits package, identify the diversity of career options, describe the hiring process and cover frequently asked questions.
- Internal websites now give employees easier access to key HR information.
- Multiple new pages to provide one-stop accessibility for documents, forms and processes related to hiring, policies and training.

MOBILE HR AND BENEFITS

- HR Benefits has hit the road!
- Ada County has multiple facilities and many staff who work non-business hours.
- HR consulting and benefits representatives spend part of their week at dedicated satellite offices and attend meetings on location. This mobility allows us to get to know the people and day-to-day operations of the county's 20 departments and offices.

DEVELOPMENT SERVICES

FLOOD FIGHT

Development Services played an integral role in the 2017 flood fight. The building official, county engineer, planners and surveyors all had a hand in ensuring the safety of Ada County residents throughout this major flood event.



ONLINE PERMITTING

To help serve the community more efficiently Development Services now accepts mechanical building permits online at <https://adacounty.id.gov/Development-Services>

AVIMOR DUATHLON

On October 7th, Development Services sponsored the 4th Annual Avimor Kid's Duathlon in partnership with the Avimor community. Over 125 race participants between the ages of 3-12 attended. The event is held in celebration of National Community Planning Month. Foxie the mascot made her debut. We hope to see you at this year's event!



WHO WE ARE

- Building Division
- Engineering Division
- Planning and Zoning Division
- Surveying Division

BY THE NUMBERS

- P&Z Applications Received: 307
- Single-Family Residential Building Permits Issued: 500
- Final Plats Submitted: 151
- Total Calls Received: 13, 439

CONTACT



adacounty.id.gov/Development-Services

208-287-7900

EMERGENCY MANAGEMENT

EXTREME WINTER WEATHER COORDINATION AND RESPONSE

Extreme winter weather, to include sub-zero temperatures and significant snow accumulations impacted the entire Treasure Valley in early January. Snow depth measured 15" in Boise on January 5th with snow on the ground for 52 consecutive days. Mountain snowpack was 150%-300% of average for the Boise River Basin.

- January 6th -Chairman of the Board, Dave Case, signed a Disaster Declaration to expedite and support local response efforts addressing both snow and local nuisance flooding from rapid snow melt.
- ACEM activated the Emergency Operations Center (EOC) to monitoring level, assisting local jurisdictions with resource requests to accomplish their operational objectives.
- Senior and elected officials were informed to assist with policy-level decisions in support of incident operations.
- Ada County EOC provided coordinated and accurate information and protective action recommendations as warranted via all media outlets to ensure accurate public situational awareness.



SPRING FLOOD OPERATIONS

Intermittent precipitation mixes of rain and snow from winter caused record breaking snow pack levels in the mountains of the Boise River Basin. Upstream reservoirs measured record breaking inflow causing the Boise River to flow rates to remain above flood stage for 101 days.



- Chairman of the Board, Dave Case, signed a Disaster Declaration to support flood fight efforts on March 27, 2017. President Trump signed a Presidential Disaster Declaration for Spring Flood Operations on October 7, 2017.
- Ada County EOC maintained partial activation for 4 months, assisting local jurisdictions with resource requests to accomplish operational objectives.
- Senior and elected officials were informed to assist with policy-level decisions in support of incident operations.
- Joint Information System was established to provide accurate information and protective action recommendations as warranted via all media outlets.

EXPO IDAHO/WESTERN IDAHO FAIR

SELF SUFFICIENT

- Fully self-supporting department of Ada County
- Enterprise-funded entity receiving no taxpayer dollars
- All improvements, year-round building and grounds maintenance and salaries are all paid for and earned by Expo Idaho

EXPO IDAHO HIGHLIGHTS

- Increased events by 6.5% for a total of 144 events running 401 event days
- Boise Riverside R.V. Park had its highest gross year-to-date
- Worked with Ada County Emergency Management by providing a location for citizens to pick up sandbags during the spring flood

WESTERN IDAHO FAIR

- 2017 “Featured Fair” for Western Fairs Association. 15 different fair boards attended the WIF
- Hosted *Total Eclipse of the Fair* on August 21st for the Total Solar Eclipse
- Largest food grossing year in WIF history. “We eat at WIF” - \$1,791,676
- Received several awards in communications and marketing from International Association of Fairs
- Launched the Western Idaho Fair App! Patrons can view schedules, food booths, grandstand and grounds entertainment and more. Available for Apple and Android devices



www.expoidaho.com



www.facebook.com/Expoidaho
www.facebook.com/WesternIdahoFair



twitter.com/WesternIDFair

INFORMATION

TECHNOLOGY



GIS APPLICATIONS

- Launched the Ada/Eagle Bike Park GIS app <https://gis.adacounty.id.gov/ebp>
- Redesigned and enhanced Ada County Development Services Application Tracker. This interactive map allows users to search and locate planning and zoning applications, building permits, and Engineering documents.
- Redesigned Ada County Elections eStreetFinder. Provides a voter's polling place and sample ballot when a user enters their address. New version incorporates Ballot-on-Demand functionality allowing election workers to log in and print official ballots for registered voters at early voting polls.



SOFTWARE DEVELOPMENT

- Incorporated a more agile approach to software development life cycle; allowing for continuous collaboration with our customers to deliver a superior product in a more focused manner.
- Established standards for creating a more universal County applications brand – across desktop, web, and mobile products so customers can recognize and trust the efficiency and effectiveness.
- Incorporated a development bug tracking environment transferring decision making to customers; determining when successful resolution has been accomplished, as well as providing transparency into workload priority.



CUSTOMER SERVICE

- Customer service is in the forefront of our strategies, how we leverage technology to provide excellent and responsive service to all. To that end, we expect to pursue these important projects:
 - Identity Management – refresh solutions to optimize and simplify the service no matter where you are in the County or abroad.
 - Network Architecture – rethink how we deploy the network, optimize the way we invest scarce funding, and provide stronger security.
 - Cyber Security – address threats most prevalent in cyber space. Protect better and react quicker. Focus not only on the world around us, but the insider-threat, once someone gets inside our firewall.
 - Service Delivery – improving service delivery, measure our effectiveness, and develop a full service catalog outlining service levels for each constituency.
 - Strategic Staffing – retain our best people and recruit the very best professionals to augment our teams in order to understand and address technology changes. We must offer our staff the opportunity to retool and retrain to meet new technology demands.



STRATEGIC GOALS

- Redesign county website and its services
- Create flexible and effective data management programs
- Define a common set of Customer Relationship Management tools
- Develop ways to make systems that support Tech's mission to be more resilient and responsive



JUVENILE COURT SERVICES



adacounty.id.gov/Juvenile-Court

208-577-4800



DETENTION DIVISION

- Underwent second Federal audit for compliance with the Prison Rape Elimination Act (PREA) in May
- Involves months of preparation and significant documentation showing juveniles safety in the facility
- Received certification as 100% compliant and passed the audit in October

PROBATION DIVISION

- ACJCS and Probation expanded partnerships with juvenile justice, law enforcement, and other community organizations
- Increased participation at law enforcement teamed events; National Night Out, Movie Under the Stars, Shop With a Sheriff, Western Idaho Fair, and Boys & Girls Club Trunk or Treat
- Worked with Fourth District Court filing almost 7,000 court documents through the year
- Partnered with Drug Free Idaho

PROGRAMS DIVISION

- Successfully kicked off an exciting opportunity for court-involved youth. Known as ECO (Education & Career Opportunity)
- Providing study assistance and testing for GED and High School Credits
- Offers employability and independent living skills training.
- Served 64 students working toward their GED, with 11 GEDs earned
- 27 more worked to obtaining high school diploma, earning 24 credits
- 22 students received life skills and employability training

SUPPORT SERVICES DIVISION

- Created in January combining several key support functions (Administration, Budget & Finance, Planning & Projects, Victim Services, Business Analysis, and Training)
- Provides internal customer service to the other three divisions and the Director, as well as direct support to victims of juvenile crime through our Victim Services team

SCALES OF JUSTICE BASS TOURNAMENT

- Over two dozen youth in good probation standings fish with professional bass fishermen at C.J. Strike Reservoir
- Includes juveniles from Oregon and other Idaho counties
- Over 300 participants since 2004
- The 15th annual event will be September 16, 2018.

WHO WE ARE

Four Divisions:

- County Facilities
 - Project Management
 - Ada County Landfill
 - Billing Services
- 62 full time staff
 - Responsible for over 1.3 million sq ft of building space and 2650 acres at the landfill

2017 MAINTENANCE

- Carpet and flooring projects at Courthouse, Ada Co. Jail, Sheriff's Office, Juvenile Court Service and Coroner's Office: \$67,000
- HVAC replacements at Ada Co. Jail and Juvenile Detention Facility: \$110,000
- Roof repairs and replacements for morgue, Juvenile Court Services and Ada Co. Jail: \$800,000



COMPLETED PROJECTS

PARAMEDICS STATION

- Major renovation of Medic Station 23. Remodeled to provide an efficient facility for 2-3 person paramedic crew.
- Includes energy efficient windows, garage doors and new flooring, card readers for secure entry control.
- Updated training room
- Shingle roof replaced with metal roof with snow rails for added safety



911 EMERGENCY DISPATCH CENTER

- Design began in 2015, completed May 2017
- Work space for 25 dispatchers
- Administrative offices
- IT support area
- Training rooms



SOLID WASTE DIVISION

- Redesigned entrance to administration building
- Hidden Hollow Cell received final load of trash in July.
- Cell was developed in 1972. Was primary site for the deposit of municipal solid waste for all of Ada County during its lifespan.
- New, highly engineered North Ravine Cell is used for majority of solid waste in the county.
- Installation of new communications tower
- Installed gas collection pipes to capture landfill gas to supply gas to energy system



BILLING SERVICES

- Provides oversight of financial, contractual and compliance issues relative to Ada Co. Solid Waste ordinance and the contract with waste hauler, Republic Services.
- Serve more than 19,000 residential customers and nearly 500 commercial customers in unincorporated Ada County.
- Provides quarterly residential and monthly commercial billing, collection and account maintenance.



PARAMEDICS

Ada County Paramedics responded to and assisted 29,896 residents with emergency calls placed to 911



NEW WEBSITE

- Upgraded to provide seamless online experience for patients, residents and employees
- Improved functionality, new technology, modern appearance
- Testing "Live Chat" feature
- Updated blog and patient survey
- Securely enroll in Vital Ride Ambulance Membership

adacountyparamedics.org



@AdaCountyParamedic



@AdaParamedics



ada_county_paramedics

STATE OF IDAHO COMMUNITY HEALTH EMS

- Significant participant in State of Idaho Community Health EMS (CHEMS) program
- Active CHEMS workgroup member within Statewide Healthcare Innovation Plan grant
- Facilitated successful learning collaborative meeting attended by EMS agencies and interested associate partners from around Idaho designed to increase statewide CHEMS participation.

COMMUNITY PARAMEDICS

- Provided assistance with tasks associated with the opening of the New Path Crisis Center; developed operational protocols, identified best practices for coordinating first responders and engaging stakeholders
- Provided alternative disposition options of those with mental health crisis' by adding additional community paramedic positions and expanding the Psychiatric Emergency Team hours.

STAFFING

- Increased staffing to bring Medic station 18 to a 24-hour unit and Medic Station 22 as a dedicated 12-hour unit Monday-Thursday, 24 hours on Friday (busiest day of week) and minimum staffing on Sunday (slowest day of week)

AWARDS

- Received numerous awards and recognition for a safe infant sleep campaign we launched early in the year, called 'The ABCs of Safe Sleep.'
- Campaign detailed in Journal of Emergency Medical Services
- Invited to EMS Today Conference and Expo in Salt Lake City to accept award for campaign led by Paramedic Bart Buckendorf
- Received award from Idaho Bureau of EMS and Preparedness
- Bart Buckendorf recognized as 2017 Pediatric Provider of the Year for work on "ABCs of Safe Sleep" with a goal of educating parents and child care providers on safe sleep practices, saving more infants from SIDS and SUIDS





PARKS & WATERWAYS

NEW TEAM MEMBERS

- **Booking and Events Coordinator:** Arranges all tours, contracts and payments for events at Barber Park Education and Events Center. Booked 134 event days (highest one year total).
- **Waterways Maintenance Mechanic:** Completed dock redecking enhancements on 100 dock strings and 16 recreational sites at Lucky Peak Lake
- **Open Space Trails Coordinator:** Actively completing an updated inventory of county satellite park properties; Ada/Eagle Bike Park, Hubbard Reservoir and Oregon Trailhead

SERVICE AWARDS

- Department staff members celebrating five years of service
- Chris Osborn - Maintenance Supervisor
- Moses Salazar - Maintenance Mechanic
- Candy Hahlbeck - Administrative Specialist



adacounty.id.gov/Parks-Waterways



@BarberParkEducationEventsCenter

@adacountyparks

@FloatTheBoiseRiver

CATASTROPHIC FLOODING

- Defended Barber Park property and downstream private property from historic Boise River flood with massive sandbagging effort
- Conducted trail damage assessment after flood waters receded
- Implemented extensive repairs to Boise River Greenbelt Pathway with Barber Park



BOISE RIVER FLOAT SEASON

- Boise River Debris Team partnership enabled removal of massive hazards and repair of bank erosion
- Executed a compressed 38 day Boise River float season
- July 29th - Labor Day; Barber Park Raft, Tube, Kayak and bus concession operated 11 hours day/7 days week
- Average daily gross revenue highest on record for combined floater services
Recorded 3rd highest 3 day revenue total on record for closing weekend

GREENBELT PENITENTIARY CANAL

- Awarded funding from foregone taxes by Board of Commissioners for \$2 million Greenbelt Pathways project
- Much needed widening and reconstruction of Greenbelt segment between Diversion Dam and Shakespeare Way



WATERWAYS IMPROVEMENT FUND GRANT

- Awarded \$53,059 grant from Idaho Department of Parks and Recreation create separate and safer launch and load for smaller, non-motorized vessels at Spring Shores Marina at Lucky Peak Lake
- Coordinated effort with Ada County, Idaho Department of Parks and Recreation, Southern Idaho Sailing Outreach and Boise Parks and Recreation for future recreational sailboat classes

PUBLIC DEFENDER

MISSION

The work of the Ada County Public Defender's Office has always been motivated by a simple belief: that quality representation should not depend on the color of your skin, or your socio-economic status. The Ada County Public Defender's Office continued in its mission to provide zealous and effective legal representation to thousands of court-appointed, indigent clients facing serious criminal, mental health, juvenile, and abuse/neglect cases in Ada County.

SOCIAL SERVICES DIVISION

- Funding from the state of Idaho's Indigent Defense Grant, allowed for hiring of a new Social Worker to the defense team.
- New social worker has proven critical in assisting clients connect with community-based services, as well as helping to develop discharge plans and mitigation for sentencing.

JAIL POPULATION REDUCTION

- Ada County Sheriff's Office awarded grant from MacArthur Foundation Safety and Justice Challenge creating an opportunity to:
 - Hire a Case Manager to help facilitate communication with clients to reduce number of failures to appear at court hearings.
 - Implement a court appearance text message notification system
- The Public Defender's office continues to conduct "jail sweeps" to identify inmates with low-risk misdemeanor charges who cannot afford to bond out of custody.

VIDEO COURT

- Through a partnered venture with the Ada County Sheriff's Office, preliminary hearings are now conducted via video conference on Thursday and Friday.
- Benefits include saving on transport costs, and providing attorneys more convenient contact with their clients.



OFFICE GROWTH

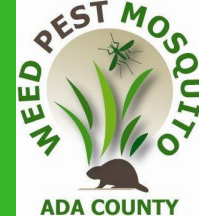
- Nine new offices were created from remodeling existing space helping to deal with caseload and staff number increases.
- Idaho Indigent Defense Grant has allowed for additional staff and provided upgrades to current infrastructure and aging computer equipment

TRAINING AND MENTORSHIP

- Increased focus on education and created a new, robust training and mentorship program for attorneys and investigative staff.
- Focusing on providing quality in-house training opportunities and sending staff to continuing education opportunities throughout the country.



WEED, PEST AND MOSQUITO ABATEMENT



MOSQUITO ABATEMENT

SPRING FLOOD

- A brutal winter combined with spring flooding created huge pools of standing water.
- Experienced staffers mapped more than 250 locations where no water sources had previously been identified, plus an additional 2,500 acres of inaccessible land.



WEST NILE VIRUS

- More than 20,000 West Nile vector species trapped by mid-June
- Evening aerial adulticide application used covering 15,000-plus acres along Boise River
- Aerial larvicide used to target 2,000 acre floodplain situated in unsafe, hard to reach locations.
- Treated immature stages of mosquitoes and caused immediate decrease in larvicide population.
- Crews set more than 1,800 traps in 158 locations; netting more than 61,000 mosquitoes
- All identified, treated and tested for West Nile Virus (WNV)
- More than 68% of mosquitoes classified as WNV vector species
- 73 mosquito pools tested positive for WNV

SERVICE REQUESTS

- From May - September an estimated 100,000 acres treated during evening and nighttime hours
- 2,700 service requests were received; 1,700 filed by the public; 1000 through trappings
- 43 WNV positive locations treated (3x as many in 2016) from service requests
- Peak period for residential calls: June
- Highest distribution for WNV positive pools: August

INSPECTIONS

- 5,000 new sites mapped by larvicide crews
- Total number of monitored sites: 36,000+
- Weekly inspection sites: 450 (33% increase from 2016)
- 100,000 inspections, 55,000 treatments across 800 ground acres

ZIKA

- Zika surveillance performed courtesy of Idaho Department of Health and Welfare and Center for Disease Control \$3,000 grant.
- No evidence of either Zika mosquito in eight different county locations
- Project will repeat in 2018



BUDGET

- Finished 'in the black' with almost \$74,000 in revenues above expenses

WEED, PEST AND MOSQUITO ABATEMENT



PEST CONTROL

REQUEST FOR SERVICE

- 2,800 calls received from February - November requesting assistance managing pocket gophers and yellow-bellied marmots
- 2,600 work orders generated by 4 pest crews covering 7,700 acres countywide
- 26 calendar work days impacted by inclement weather

GOPHERS

- Primary control methods: strychnine bait, smoke cartridges and traps
- 7,700 gophers trapped; 34% success rate
- Typical response time reduced from 10 days to 5 days on average over past 3 seasons



YELLOW-BELLIED MARMOTS

- 212 requests for control of Yellow-Bellied Marmots or Rock Chucks
- Test plots using variety of bait in north, central and south Ada County
- Apples and potatoes most effective forms of bait; potatoes most cost effective
- Rock Chuck infestations calculated by the number of burrows per area



TRAINING

- 212 training hours and education provided to crew members
- Safety and training a top priority
- Topics: safety procedures, county policies, importance of properly identifying pest and following pesticide labels
- Department leaders offered: standard training, instruction for licensure study, testing, spring and summer workshops

BUDGET

- Revenues exceeded total expenditures by more than \$200,000 for FY16-17
- Property taxes account for roughly 95% of overall budget
- Savings of almost \$30,000 was realized with fewer dollars needed for capital equipment



<https://adacounty.id.gov/Pest-Control>

WEED, PEST AND MOSQUITO ABATEMENT



WEED CONTROL

2017 FOCUS

- Productivity, strict enforcement of noxious weed issues and key service improvements
- Total billable invoices increased almost 50% to nearly 1,300.
- Over 3,100 acres treated
- Billed almost \$200,000 in total revenue; accounted for \$66,000 total revenue increase since 2013
- More than 1,100 work orders completed
- Efforts to inspect, treat and spray for weeds or recondition pastures covered more than 1,500 acres countywide
- In cooperation with the Idaho Transportation Department, Ada County treated 62 acres of state highway roadside for noxious weeds



SPECIAL WEED PROBLEMS

- Early Detection Rapid Response (EDDR) weeds were sprayed on 31 acres countywide
- Ada County Noxious Weed Free Forage and Straw and Hay (NWFFS) inspectors certified 20 hayfields, and inspected more than 200 acres countywide.
- Collaborative agreement between the BLM and Ada County Weed Control was extended
 - The five-year grant could generate \$90,000 in noxious weed control work completed on BLM lands in Ada County.



HERBICIDE TEST PLOTS

- Continue to monitor herbicide test plots to control invasive grasses in rangeland habitats
 - Implemented in 2015, the program utilizes seven, quarter-acre test plots located in Hammerflat and Warm Springs Mesa region of Boise foothills.
 - Project aims to demonstrate how potential effective herbicide mixes can help restore winter habitat for wildlife; and provide insight on the use of herbicides to help reduce fuel bed loads and assist with fire suppression.

 <https://adacounty.id.gov/Pest-Control>

 @AdaCountyWeedPestMosquito

ADA COUNTY DISTRICT COURT

FOURTH JUDICIAL DISTRICT

THE FOURTH JUDICIAL DISTRICT IS COMMITTED TO PROVIDING EQUAL ACCESS TO JUSTICE, PROMOTING EXCELLENCE IN SERVICE, AND INCREASING THE PUBLIC'S TRUST AND CONFIDENCE IN THE IDAHO COURTS.



www.fourthjudicialcourt.idaho.gov/ada

NEW MAGISTRATE JUDGE

NEW MAGISTRATE JUDGE, RANSOM BAILEY, REPLACED RETIRING MAGISTRATE JUDGE KEVIN SWAIN, EFFECTIVE JANUARY 2018.

NEW DISTRICT JUDGES

TWO NEW DISTRICT JUDGES WERE SWORN IN JUDGE BASKIN AND JUDGE BARTON REPLACED JUDGE HANSEN AND OWEN RESPECTIVELY.

REORGANIZATION

- REORGANIZED ENTIRE CRIMINAL MAGISTRATE CALENDAR IN ADA COUNTY
- IMPROVING SERVICE TO LITIGANTS WHILE INCREASING JUDICIAL ACCOUNTABILITY FOR TIME STANDARDS

GRANTS AWARDED

- ADA COUNTY DOMESTIC VIOLENCE COURT RECEIVED A NEW MENTOR COURT GRANT TO PROVIDE TRAINING/ASSISTANCE TO DV COURTS IN OTHER STATES AND TO TRAVEL TO OTHER COURTS.
- GRANT ALLOWS A WOMEN'S AND CHILDREN'S ALLIANCE VICTIM ADVOCATE TO TRAVEL WITH THE DVC.

INTERPRETATIONS

- INTERPRETERS FOR 42 DIFFERENT LANGUAGES WERE PROVIDED TO THE ADA COUNTY COURTS.
- SPANISH, ARABIC AND RUSSIAN WERE IN HIGHEST DEMAND.
- SPANISH CONSTITUTED 46.9% OF ALL REQUESTS

PROBLEM SOLVING COURTS

- 555 DEFENDANTS WERE REFERRED TO ADA COUNTY PROBLEM SOLVING COURTS FOR SCREENING:
- 384 FOR DRUG COURT I AND DRUG COURT II; 75 FOR DUI COURT, AND 96 FOR VETERANS TREATMENT COURT.
- 180 WERE ULTIMATELY ADMITTED IN TOTAL.

contact us

ELECTED OFFICES:

Board of Commissioners
Phone: 208-287-7000

Assessor
Phone: 208-287-7200

County Clerk
Phone: 208-287-6900

Coroner
Phone: 208-287-5556

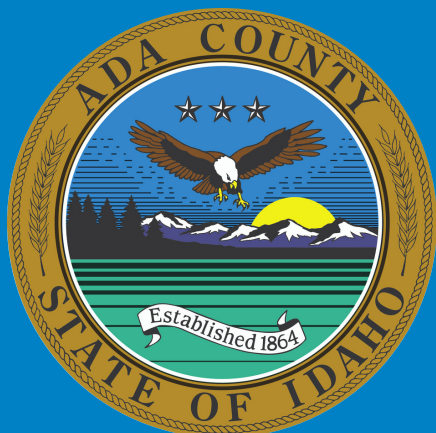
Prosecutor
Phone: 208-287-7700

Sheriff
Phone: 208-577-3000

Treasurer
Phone: 208-287-6800

FOURTH DISTRICT COURT:

Trial Court Administration
Phone: 208-287-7500



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www.adacounty.id.gov

DEPARTMENTS:

Department of Administration
Phone: 208-287-7123

Development Services
Phone: 208-287-7900

Emergency Management
Phone: 208-577-4750

Expo Idaho / Western Idaho Fair
Phone: 208-287-5650

Indigent Services (Clerk's Office)
Phone: 208-287-7960

Information Technology
Phone: 208-287-7020

Juvenile Court Services
Phone: 208-577-4800

Operations & Solid Waste Management
Phone: 208-287-7100 / 577-4725 Landfill

Paramedics
Phone: 208-287-2962

Parks & Waterways
Phone: 208-577-4575

Public Defender
Phone: 208-287-7400

Weed, Pest & Mosquito Abatement
Phone: 208-577-4646

